

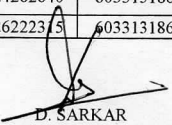


TRIPURA STATE ELECTRICITY CORPORATION LIMITED
(A Govt. of Tripura Enterprise)

Notification

As per provision of section 42(5) of the Electricity Act, 2003 and in accordance with the TERC (Consumer Grievance Redressal Forum & appointment of Ombudsman) Regulation, 2005, Tripura State Electricity Corporation Ltd. Reconstituted its "Consumer Grievance Redressal Forum" with the following designated officers to deal with grievance of consumer . The following is dealing with grievances of consumers at 11:30 AM to 01:30 PM of every Tuesday.

Sl.No	Place	Designated Officer (CGRO)	Office Address	Telephone No.	Mobile No.
TIER - III					
1	Head Quarter	DGM (Commercial & Tariff)	O/O the DGM (Commercial & Tariff), Bidyut Bhawan, Banamalipur, Agartala.	3812325345	6033131671
TIER - II					
1	West Tripura District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.I, Bidyut Bhawan Complex, Banamalipur, Agartala.	3812224351	6033131702
2	West Tripura District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.II, Bidyut Bhawan Complex, Banamalipur, Agartala.	3812316677	6033131785
3	Gomati District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle Udaipur, South Tripura	3821222340	6033132109
4	South Tripura District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle Belonia, South Tripura	03823-222-140	6033132045
5	Sepahijala District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle Sepahijala,Bishramganj	0381-286-7341	6033132109
6	Khowai District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle Khowai.	03825-222-209	6033131836
7	Unakoti District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle Kumarghat, Unakoti Tripura	3824261227	6033131892
8	North Tripura District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle Dharmanagar, North Tripura	3824261228	6033131914
9	Dhalai District	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle,Ambassa, Dhalai Tripura	3826223323	6033131861
TIER - I					
1	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.I, Banamalipur, Agartala.	3812223541	6033131704
2	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.II, Bardowali, Agartala.	3812325755	6033131705
3	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Capital Complex Elect. Division, 79 tilla, Agartala.	3812354051	6033131706
4	Mohanpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Mohanpur Elect. Division, Mohanpur, West Tripura.	3812343509	6033131787
5	Jirania	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Jirania Elect. Division, Jirania, West Tripura.	3812346073	6033132122
6	Bishalgarh	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Gakulnagar, Sepahijala.	3812361793	6033131955
7	Sonamura	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Rabindranagar, Sepahijala.	3812750608	6033131957
8	Jumpuijala	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Jumpuijala, Sepahijala.	3812886214	6033131956
9	Teliamura	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Teliamura Electrical Division,Teliamura, Khowai	03825 265573	6033131838
10	Khowai	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Dhalabill, Khowai.	03825 222258	6033131837
11	Udaipur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division , Udaipur,Gomati.	3821222371	6033132003
12	Amarpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Amarpur, Gomati.	3821262082	6033132002
13	Santir Bazar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Bagafa South Tripura.	3823222620	6033132046
14	Sabroom	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Sabroom , South Tripura.	3823266558	6033132047
15	Belonia	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Belonia, South Tripura.	3823222620	6033132045
16	Dharmanagar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division , Dharmanagar, North Tripura.	3822220241	6033131916
17	Panisagar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Panisagar, North Tripura.	3822261236	6033131917
18	Kumarghat	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Kumarghat, Unakoti.	3824261291	6033131894
19	Kanchanpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Kanchanpur,	3824261227	6033131918
20	Kailashahar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Kailashahar, Unakoti.	-	6033131895
21	Kamalpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Kamalpur Dhalai Tripura.	3826272092	6033131862
22	Longtarai	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Manu, Dhalai Tripura.	3824262640	6033131864
23	Gandacherra	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Ambassa, Dhalai Tripura.	3826222315	6033131863


D. SARKAR
Director (Tech)
TSECL, Agartala



TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)

No.F.4(20)/TSECL/Corp.office/2020-21/ 23592-632

Dated 18 / 08 /2020

To,

1. The DGM (Commercial & Tariff). Bidyut Bhawan, Banamalipur, Agartala.
- 2-9 The Addl. General Manager, Electrical Circle No.I, Bidyut Bhawan Complex, Banamalipur, Agartala. / Electrical Circle No.II, Bidyut Bhawan Complex, Banamalipur, Agartala. / Electrical Circle Banduar, Udaipur, South Tripura / Electrical Circle Belonia, South Tripura / Electrical Circle Sepahijala, Bishramganj / Electrical Circle Khowai. / Electrical Circle No.III, Kumarghat, Unakoti Tripura / Electrical Circle Dharmanagar, North Tripura / Electrical Circle Ambassa, Dhalai Tripura.
- 10-32. Electrical Division No.I, Banamalipur, Agartala. / Electrical Division No.II, Bardowali, Agartala. / Capital Complex Elect. Division, 79 tilla, Agartala. / Mohanpur Elect. Division, Mohanpur, West Tripura. / Jirania Elect. Division, Jirania, West Tripura. / Electrical Division Gakulnagar, Sepahijala. / Electrical Division Rabindranagar, Sepahijala. / Electrical Division Jempuijala, Sepahijala. / Electrical Division, Teliamura, / Electrical Division ,Khowai. / Electrical Division Udaipur, Gomati. / Electrical Division Amarpur, Gomati. / Electrical Division Santirbazar ,South Tripura. / Electrical Division Sabroom , South Tripura. / Electrical Division Belonia, South Tripura. / Electrical Division Dharmanagar North Tripura. / Electrical Division Panisagar, North Tripura. / Electrical Division Kumarghat, Unakoti. / Electrical Division Kanchanpur, / Electrical Division Kailashahar, Unakoti. / Electrical Division Ambassa, Dhalai Tripura. / Electrical Division Kamalpur Dhalai Tripura. / Electrical Division Manu, Dhalai Tripura. / Tripura.
33. The DGM (Corporate), Corp. Office, TSECL, Agartala .

Copy to :

1. The PS to the Hon'ble Minister (Power), Government of Tripura, Agartala.
2. The PS to the Principal Secretary (Power), Government of Tripura, Agartala.
3. The Chairman TERC, Government of Tripura, Agartala.
4. The Company Secretary & Nodal (Legal), TSECL, Agartala.
5. The Director (Finance), TSECL, Agartala.
6. The Secretary, TERC, Agartala.
7. The AGM (DP & C) , Agartala

TSECL


D. SARKAR
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TSECL, Agartala