

Business Reforms Action Plan 2024-25	
BRAP No.	322
Area	Obtaining Utility Permits
Sub-Area	Obtaining Electricity connection
Recommendation/Reform	Mandate the publication of an online dashboard in the public domain with the following features: iii. Clearly display data on the number of applications received and granted, the time taken, and the fees incurred to grant approvals/certificates. iv. Indicate that the dashboard is preferably updated in real time or regularly (daily, weekly, fortnightly, monthly), with the date and time of the latest update mentioned.
Applicable to Department(s)	Tripura State Electricity Corporation Limited

Compliance Supporting Documentation

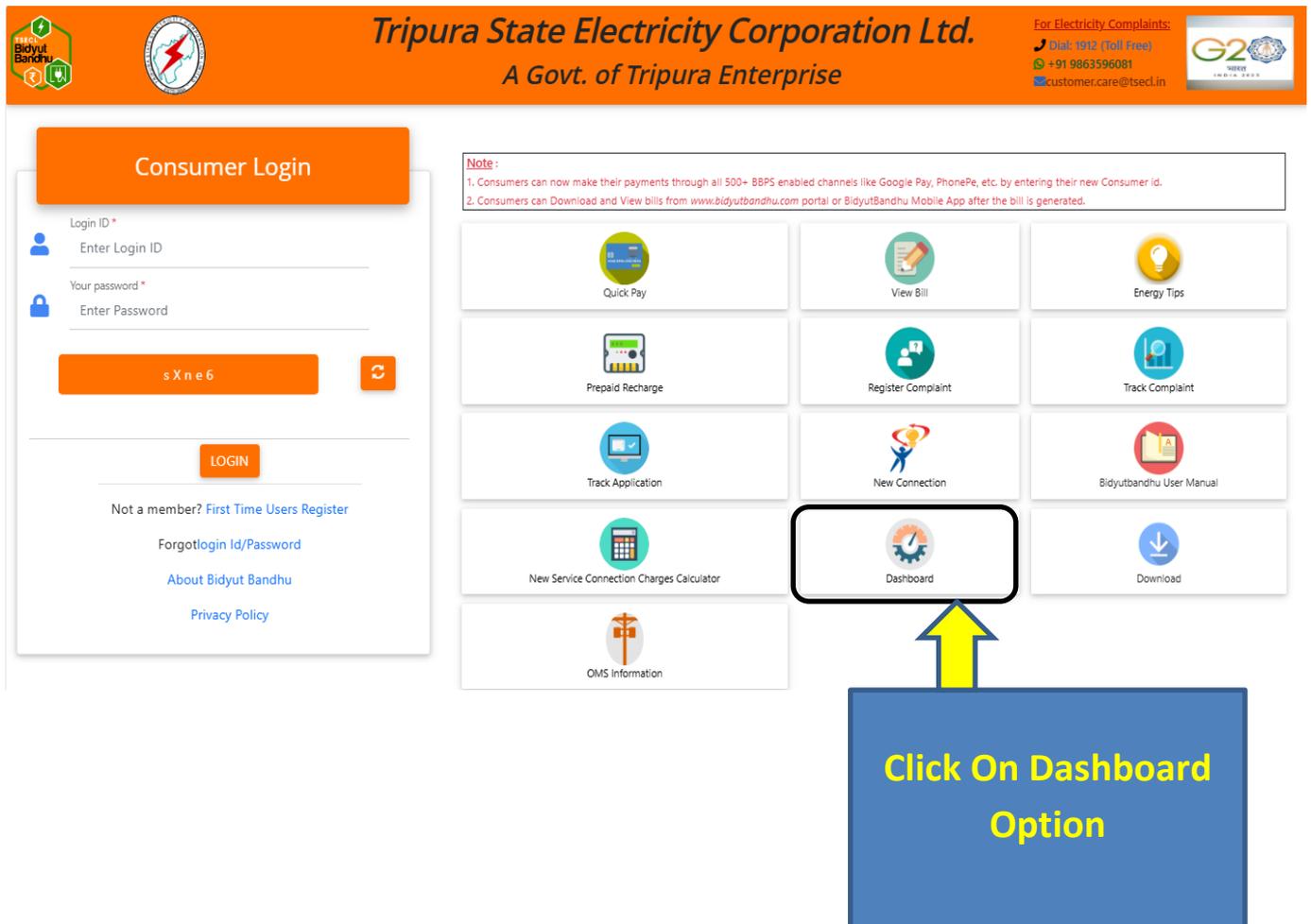
Approach to reform	TSECL has Implemented and publish an online Dashboard in public domain with following features. i. In Dashboard shows the number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate. ii. Dashboard is updated on real time basis.	
Act/GO/Circular/ Notification	Notification regarding number of mandatory documents	No.F.1(51)/GM(Tech) /TSECL/2024-25/184-241
URL	Home page of TSECL	https://tsecl.in/
	Direct link to the notification	https://tsecl.in/sites/default/files/2025-01/Notification%20of%20online%20Dashboard%20in%20public%20domain%20in%20respect%20of%20online%20Temporary%20Electricity%20connction%20and%20increase%20of%20exisiting%20load..pdf
Screenshots of Process/ documents	Screenshots of the process is enclosed	

Screenshot of the Dashboard regarding Load Change detail are enclosed in below pages.

1. To view the Dashboard, kindly visit the TSECL website and click on 'BIDYUTBANDHU' Tab as shown below.



2. On BidyutBandhu page, Click on 'Dashboard'.



3. An Online Dashboard is display on screen.

Dashboard
(Data Updated on Real Time basis)

Select Request Type

- Select Request Type
- Permanent
- Temporary
- Load Change

Click on Load Change Option in from Drop Down list to view the Load Change Dashboard detail

Load Change Dashboard Detail

1. Time Limit prescribed as per the Public Service Guarantee Act	Memorandum
2. Total Number of application form received	17846
3. Total Number of applications Form approved	4133
4. Total Number of applications received(Receipt of all applicable charges including Security Deposit)	1538
5. Total Number of applications approved(Number of service connection Released)	11566
6. Average time taken to obtain Connection (In Days)	8
7. Median time taken to obtain Connection (In Days)	1
8. Minimum time taken to obtain Connection (In Days)	1
9. Maximum time taken to obtain Connection (In Days)	273
10. Average fee taken by the Department for completion of entire process of obtaining approval/certificate	7805

4. User can View a detail Report of Load Change, by clicking **VIEW DASHBOARD (LOAD)** button. Select from Date & to Date and click **GENERATE** button.

Tripura State Electricity Corporation Ltd.					
For the From : 2024-12-01 TO : 2025-01-18					
Load Change					
SL NO	APPLICATION NO	APPLICATION DATE	APPROVAL DATE	FEE DETAILS	TOTAL FEE CHARGED
1	L10091020000049	2024-12-02 13:01:27.881	2024-12-04 11:39:21.073	2320.00	2320.00
2	L10091020000050	2024-12-02 13:05:41.322	2024-12-11 14:20:50.362	2320.00	2320.00
3	L10021050000024	2024-12-02 14:22:19.977	2024-12-05 14:49:20.588	3263.00	3263.00
4	L10032010000004	2024-12-03 11:54:28.577	2024-12-03 12:47:19.727		
5	L10013040000033	2024-12-04 11:35:22.666	2024-12-05 12:35:36.199	3182.00	3182.00
6	L1001102000361	2024-12-04 14:15:25.731	2024-12-21 11:13:20.08	3187.00	3187.00
7	L1001102000362	2024-12-06 12:24:33.868	2024-12-21 11:29:54.04	4128.00	4128.00
8	L10091020000053	2024-12-06 14:30:29.826	2024-12-11 15:09:49.142	909.00	909.00
9	L10031010000097	2024-12-07 10:18:37.154	2024-12-12 15:44:24.552	1646.00	1646.00
10	L10012010000066	2024-12-07 16:42:54.099	2024-12-31 12:35:05.507	510114.00	510114.00
11	L10031010000098	2024-12-07 16:47:51.164	2024-12-12 14:02:13.171	2320.00	2320.00
12	L1001102000363	2024-12-09 18:48:38.991	2024-12-21 11:27:36.406	3440.00	3440.00
13	L10091020000057	2024-12-13 12:06:55.558	2024-12-16 16:30:10.001	1486.00	1486.00
14	L10013010000238	2024-12-16 12:31:15.523	2024-12-16 13:10:04.623	4530.00	4530.00

Notification regarding Publish an online dashboard for Load Change Detail in public domain



For any consumer service/ grievance/ support, dial Custom

The screenshot shows the website's navigation menu on the left, which includes links for Service Connection, Account Reports, System Operation, Theft of Energy, Commercial, Power Position, Notification, Approved Vendor Details, and Saubhgya Updates. The main content area is divided into four sections: Latest News & Announcement, Accolades & Achievements, MD's Desk, and Image Gallery. A red box highlights a notification in the 'Latest News & Announcement' section, with a blue arrow pointing to a larger text box. The notification text reads: 'Notification of online Dashboard in public domain in respect of online Temporary Electricity connection and increase of existing load.' Below this, there are two lines of text: '03-01-2025T17:28:23' and 'Notificarion of online application for obtaining a Temporary connetion and for increase of existing load'. A blue box with yellow text provides instructions on how to access the notification.

Click on **“Notification of online Dashboard in public domain in respect of online Temporary Electricity connection and increase of existing load.”** Link under **Latest News & Announcement** section to view the **Notification** regarding **Publish Online Dashboard in Public Domain** or Click on **Direct link** which is mentioned in First page of this Document

Notification Regarding Publishing an online dashboard in public domain in respect of Load Change Detail

TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)

No. F. 1(51)/G.M (Tech)/TSECL/2024-25/ 184-241

Dated: - 2/1/25

NOTIFICATION

1. Business Reform Action Plan (BRAP) formulated by Department for Promotion of Industry & Internal Trade (DPIIT), Government of India under the Ease of Doing Business, vide BRAP-2024 Sl. no. 318 and 322 requires to publishing an online Dashboard in public domain in respect of online services of Temporary Electricity connection and increase of existing load.
2. In order to implement the reform and to make the system more transparent and business friendly and to achieve the reform goal the following format of the Dashboard has been developed to publish online under the link- <https://www.bidyutbandhu.com/dashboard4/>.

Dashboard Format-1

Particulars	Details
Time Limit prescribed as per the Public Service Guarantee Act	
Total Number of applications received	
Total Number of applications approved	
Total Number of applications received(Receipt of all applicable charges including Security Deposit)	
Total Number of applications approved(Number of service connection Released)	
Average time taken to obtain Connection/Increase Load (In Days)	
Median time taken to obtain Connection/ Increase Load (In Days)	
Minimum time taken to obtain Connection/ Increase Load (In Days)	
Maximum time taken to obtain Connection/ Increase Load (In Days)	
Average fee taken by the Department for completion of entire process of obtaining approval/certificate	

Dashboard Format -2

Sl. No.	Application No.	Application Date	Approval Date	Fee Details	Total Fee charged
				i. A charge.... ii. B charge...	(A+B+..)

(Er. Swapan Debbarma)
General Manager (Technical)
TSECL, Agartala

Swapan Debbarma
2/1/25

TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)

Copy to:-

1. P.S. to the Secretary (Power), Government of Tripura.
2. P.S. to the Managing Director, TSECL.
3. The Director (Technical), TSECL, Corporate office, Agartala.
4. The Director (Finance), TSECL, Corporate office, Agartala
5. The General Manager (Transmission), TPTL, 79-Tilla, Agartala.
6. The General Manager (Technical), TPGL, Agartala.
7. The General Manager (Finance), TSECL, Corporate office, Agartala.
- 8-20. The Additional General Manager, (DP&C), Corporate office/EC-I, Agartala/EC-II, Agartala/EC-Dharmanagar/EC-Unakoti/EC-Dhalai/EC-Khowai/EC-Sepahijala/EC-Gomati/EC-Belonia/Transmission Circle, TPTL, 79-Tilla, Agartala/Generation Circle, TPGL, Agartala/Central Civil Circle, 79-Tilla, Agartala.
- 21-56. The Deputy General Manager, ED- Amarpur/ED-Udaipur/ED- Sabroom/ ED-Belonia/ED- Shantir Bazar/ED-Sonamura/ ED- Bishalgarh/ED-Jampuijala/ED-I, Banamalipur/ED-II, Bardowali /ED- Capital Complex/ED- Jirania/ED-Mohanpur/ ED-Ranir Bazar/ED- Khowai/ED-Teliamura/ED-Kamalpur/ ED-Ambassa /ED-Manu/ED-Kumarghat/ED-Kailashahar/ED-Kanchanpur/ ED-Panisagar/ED-Dharmanagar/ TD- P.K. Bari, Kumarghat/ TD- Banduar, Udaipur/SLDC, 79-Tilla, Agartala/ Testing & Communication Division/DGM(MMD), Electrical Store Division/DGM(C&T)/ DGM (Corporate & HR)/ DGM (Revenue), Corporate office/DGM(Vigilance-I/II)/DGM (P-I/P-II), Corporate office, Agartala. They are requested to circulate this notification among ESDs under their control.
57. Sri Deepjoy Bhattacharjee, Manager (IT), Corporate office, Agartala for information and uploading the same in the website.


General Manager (Technical)
TSECL, Agartala, West Tripura