

Business Reforms Action Plan 2024-25

BRAP No.	321
Area	Obtaining Utility Permits
Sub-Area	Obtaining Electricity connection
Recommendation/Reform	<p>Ensure that the website provides information regarding the number of mandatory documents required for obtaining electrical safety NOC for increase in load:</p> <ul style="list-style-type: none"> i. Proof of the user's identity ii. Proof of ownership or occupancy (in the case of an owned or leased premise) iii. Authorization document (in the case of a firm or company)
Applicable to Department(s)	Tripura State Electricity Corporation Limited

Compliance Supporting Documentation

Approach to reform	TSECL has reduced the number of mandatory documents and issued notification regarding the same.	
Act/GO/Circular/ Notification	Notification regarding number of mandatory documents required for Electrical safety NOC for increase in load	F. 1(51)/G.M. (Tech)/TSECL/2024-25/124-27
URL	Home page of TSECL	https://tsecl.in/
	Direct link to the notification	https://tsecl.in/sites/default/files/2025-01/Notificarion%20of%20online%20application%20for%20obtaining%20a%20Temporary%20connetion%20and%20for%20increase%20of%20existing%20load%20of%20the%20consumer_0.pdf
Screenshots of Process/ documents	Screenshots of the process is enclosed	

Screenshot of the notification enclosed in below pages.

1. To view the notification, kindly visit the TSECL website and click on 'Notification' as shown below.

For any consumer service/ grievance/ support, dial Customer Care Number 1912 / 0381-2353502 (24*7) | TSECL Employees Please U

Services

- ▶ Service Connection
- ▶ Account Reports
- ▶ System Operation
- ▶ Theft of Energy
- ▶ Commercial
- ▶ Power Position
- ▶ Notification**
- ▶ Approved Vendor Details
- ▶ Saubhgya Updates
- BHARAT BILLPAY** Payment Updates
- BHARAT BILLPAY** Agent Locator

Latest News & Announcement

Advertisement for appointment of Chairman and Member, Trinura Electricity Regulatory Commission.

28-08-2024T13:17:54

Memorandum regarding collection of Spot Billing Devices After Billing Activities of every month.

27-08-2024T12:39:43

Advertisement for engagement of retired Engineering official Manager on purely TSECL.

Notification Regarding Redressal Officers

06-08-2024T14:00:

Notification Regarding Online Grievance Mechanism of TSECL

06-08-2024T14:02:13

Cost Schedule 2024 under TSECL.

30-07-2024T15:25:27

Accolades & Achievements

to award encourage

TSECL to award

for best performing Circle Division, Sub-Division, and Section offices with total sanctioned applications of ₹25,00,000 per annum. There will be three types of awards under this scheme namely - Service Award, Silver Star Award, and Silver Medal. The Service Award will consist of ₹25,000 in cash, Golden Medal, Citation, and Choice Star. The Silver Star Award will consist of ₹10,000 in cash, Silver Medal, Citation, and Choice Star.




MD's Desk

Image Gallery



To view the notification, on the Home page, click on the 'Notification' link

2. On the notification page, search for "Notification of mandatory documents required for Electrical safety NOC for increase in load" and click on it or use the link provided on page 01.




Tripura State Electricity Corporation Limited

A Govt. of Tripura Enterprise

For Electricity Complaints

Dial: 1912 (Toll Free)

+91 98635 96081



Useful Links

- Prepaid Meter Charge
- Opt for Paperless Bill

Notifications

- Notification of mandatory documents required for obtaining a Temporary electricity connection and for increase of existing load of the consumer 03-01-2025T17:47:03 **NEW**
- Notification of online Dashboard in public domain in respect of online Temporary Electricity connection and increase of existing load. 03-01-
- Notification of online application for obtaining a Temporary connection and for increase of existing load of consumer
- Advertisement for the post of Director(Technical) in TSECL 24-12-2024T19:41:34 **NEW**
- Declaration List National EC Day 2024 Painting Competition Awardees 18-12-2024T11:09:07 **NEW**
- Memorandum regarding Enhancement of remuneration / wages of TSECL Employees 12-12-2024T
- Office Order for opening of Cash Counters of all ESDe on 2nd and 4th Saturday of every month 10-

On this page click on "Notification of mandatory documents required for obtaining Electrical safety NOC for increase in load" link to view the notification or you may use the direct link provided on the first page of this document

**Notification regarding number of mandatory documents required for Electrical safety
NOC for increase in load**

TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)

NOTIFICATION

Whereas, Supply Code Regulation- 4.18 to 4.23 of Electricity Supply Code Regulation-2011 (With 1st & 2nd amendment) of Tripura Electricity Regulatory Commission (TERC) specified different types of documents required in support of proof of identity, proof of ownership or occupancy of premises, proof of current address etc. for obtaining Temporary electricity connection and for increase of existing load of the consumer.

AND

Whereas, Business Reforms Action Plan 2024 (BRAP-2024) vide Sl. No.317 and 321 have recommended to provide information in the website regarding the number of mandatory documents required for obtaining a Temporary electricity connection and for increase of existing load of the consumer.

Therefore, in order to comply with the above, Tripura State Electricity Corporation Limited (TSECL) hereby notifies for information of all concerned that the following documents shall be required for obtaining above mentioned services.

- i. Proof of identity of the user.
- ii. Proof of ownership/occupancy (in case of owned/leased premises).
- iii. Authorization document (in case of firm or company).

Henceforth, the applicant shall be required to submit online application in the website www.bidyutbandhu.com alongwith declaration/undertaking and any acceptable documents as specified in Electricity Supply Code Regulation-2011 of Tripura Electricity Regulatory Commission (TERC) in support of above mandatory documents for obtaining above mentioned services.

(Swapan Debbarma)
General Manager (Technical)
TSECL, Agartala, West Tripura

Memo. No. F. 1(S1)/G.M. (Tech)/TSECL/2024-25/ 124-27 Dated:- 2/1/25

Copy to:-

1. P.S. to the Secretary (Power), Government of Tripura.
 2. P.S. to the Managing Director, TSECL.
 3. The Director (Technical), TSECL, Corporate office, Agartala.
 4. The Director (Finance), TSECL, Corporate office, Agartala
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TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)

5. The General Manager (Transmission), TPTL, 79-Tilla, Agartala.
6. The General Manager (Technical), TPGL, Agartala.
7. The General Manager (Finance), TSECL, Corporate office, Agartala.
- 8-20. The Additional General Manager, (DP&C), Corporate office/EC-I, Agartala/EC-II, Agartala/EC-Dharmanagar/EC-Unakoti/EC-Dhalai/EC-Khowai/EC-Sepahijala/EC-Gomati/EC-Belonia/Transmission Circle, TPTL, 79-Tilla, Agartala/Generation Circle, TPGL, Agartala/Central Civil Circle, 79-Tilla, Agartala.
- 21-56. The Deputy General Manager, ED- Amarpur/ED-Udaipur/ED- Sabroom/ ED-Belonia/ED- Shantir Bazar/ED-Sonamura/ ED- Bishalgarh/ED-Jampuijala/ED-I, Banamalipur/ED-II, Bardowali /ED- Capital Complex/ED- Jirania/ED-Mohanpur/ ED-Ranir Bazar/ED- Khowai/ED-Tellamura/ED-Kamalpur/ ED-Ambassa /ED-Manu/ED-Kumarghat/ED-Kailashahar/ED-Kanchanpur/ ED-Panisagar/ED-Dharmanagar/ TD- P.K. Bari, Kumarghat/ TD- Banduar, Udaipur/SLDC, 79-Tilla, Agartala/ Testing & Communication Division/DGM(MMD), Electrical Store Division/DGM(C&T)/ DGM (Corporate & HR)/ DGM (Revenue), Corporate office/DGM(Vigilance-I/II)/DGM (P-I/P-II), Corporate office, Agartala. They are requested to circulate this notification among ESDs under their control.
57. Sri Deepjoy Bhattacharjee, Manager (IT), Corporate office, Agartala for information and uploading the same in the website.

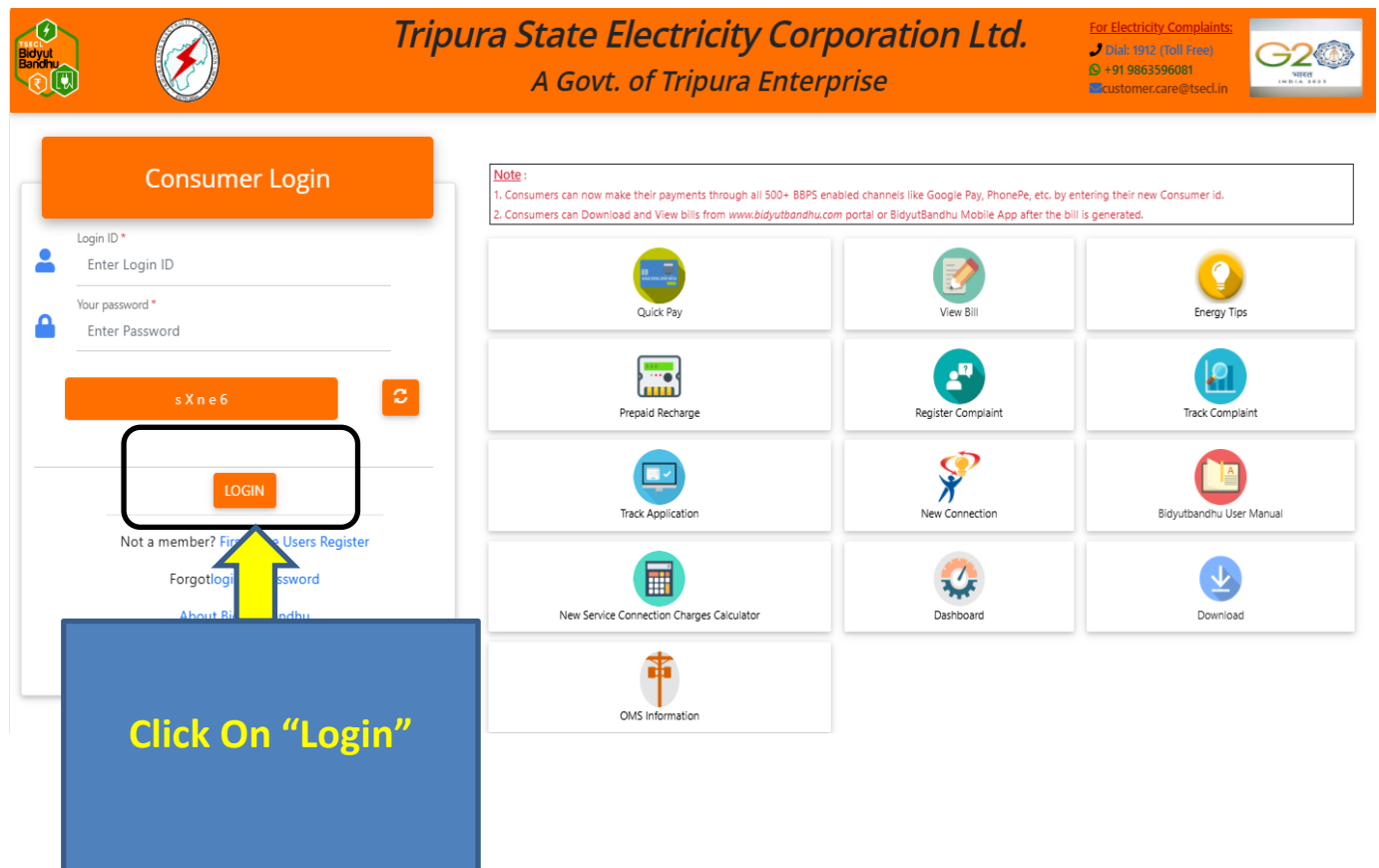

General Manager (Technical)
TSECL, Agartala, West Tripura

Screenshot of the Electrical safety NOC for increase in load process enclosed in below pages.

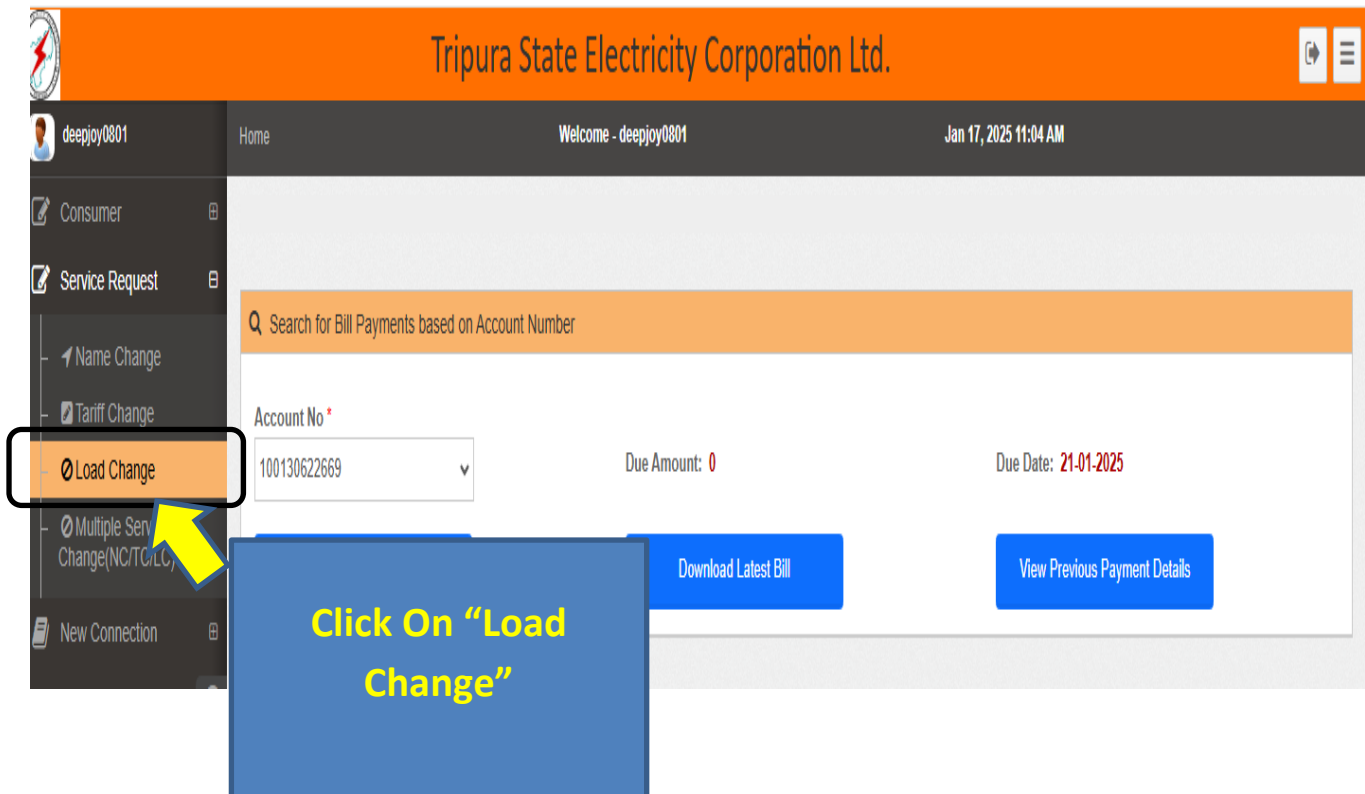
1. To view the Dashboard, kindly visit the TSECL website and click on '**BIDYUTBANDHU**' Tab as shown below.



2. On BidyutBandhu page, enter Consumer login credentials and Click on '**Login**'.

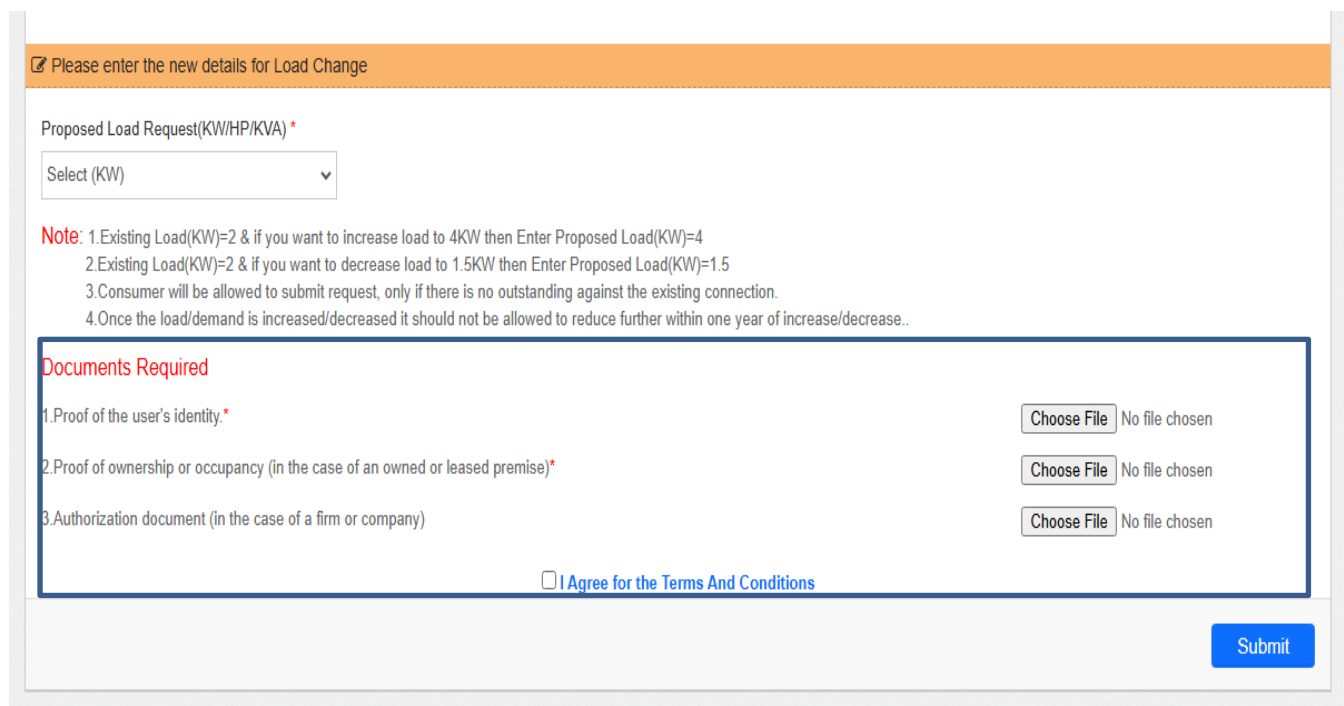


3. After login click on “Load change” Option.



The screenshot shows the Tripura State Electricity Corporation Ltd. portal. The user is logged in as 'deepjoy0801'. The sidebar menu on the left includes options like 'Consumer', 'Service Request', 'Name Change', 'Tariff Change', 'Load Change', 'Multiple Service Change(NC/TC/LC)', and 'New Connection'. The 'Load Change' option is highlighted with a yellow box and a yellow arrow. A blue callout box with the text 'Click On “Load Change”' points to the highlighted option. The main content area displays a search bar for bill payments, an account number '100130622669', a due amount of '0', and a due date of '21-01-2025'. There are buttons for 'Download Latest Bill' and 'View Previous Payment Details'.

4. Documents required for Load increase.



The screenshot shows the 'Load Change' form. The header says 'Please enter the new details for Load Change'. The form includes a dropdown for 'Proposed Load Request(KW/HP/KVA) *' with the value 'Select (KW)'. Below this, there are four notes: 1. Existing Load(KW)=2 & if you want to increase load to 4KW then Enter Proposed Load(KW)=4; 2. Existing Load(KW)=2 & if you want to decrease load to 1.5KW then Enter Proposed Load(KW)=1.5; 3. Consumer will be allowed to submit request, only if there is no outstanding against the existing connection; 4. Once the load/demand is increased/decreased it should not be allowed to reduce further within one year of increase/decrease.. The 'Documents Required' section lists three items: 1. Proof of the user's identity.* (Choose File No file chosen); 2. Proof of ownership or occupancy (in the case of an owned or leased premise)* (Choose File No file chosen); 3. Authorization document (in the case of a firm or company) (Choose File No file chosen). At the bottom, there is a checkbox for 'I Agree for the Terms And Conditions' and a 'Submit' button.