

<b>Business Reforms Action Plan 2024-25</b>	
<b>BRAP No.</b>	320
<b>Area</b>	Obtaining Utility Permits
<b>Sub-Area</b>	Obtaining Electricity connection
<b>Recommendation/Reform</b>	Design and develop an online system for obtaining electrical safety NOC for increase in load that allow online application submission, payment, and status tracking, eliminating the need for physical document submission. All applications for this service must be mandated to be submitted online.
<b>Applicable to Department(s)</b>	Tripura State Electricity Corporation Limited

**Compliance Supporting Documentation**

<b>Approach to reform</b>	TSECL has Implemented a system that allows online Load increase application, submission, payment and tracking of status without the need for a physical touch point for a document.	
<b>Act/GO/Circular/ Notification</b>	Notification regarding online Load increase application	F. 1(51)/G.M. (Tech)/TSECL/2024-25/128-83
<b>URL</b>	Home page of TSECL	<a href="https://tsecl.in/">https://tsecl.in/</a>
	Direct link to the notification	<a href="https://tsecl.in/sites/default/files/2025-01/Notifcarion%20of%20online%20application%20for%20obtaining%20a%20Temporary%20connetion%20and%20for%20increase%20of%20existing%20load%20of%20the%20consumer.pdf">https://tsecl.in/sites/default/files/2025-01/Notifcarion%20of%20online%20application%20for%20obtaining%20a%20Temporary%20connetion%20and%20for%20increase%20of%20existing%20load%20of%20the%20consumer.pdf</a>
<b>Screenshots of Process/ documents</b>	Screenshots of the process is enclosed	

## Screenshot of the notification enclosed in below pages.

1. To view the notification, kindly visit the TSECL website and click on 'Notification' as shown below.

For any consumer service/ grievance/ support, dial Customer Care Number 1912 / 0381-2353502 (24\*7) | TSECL Employees Please U

**Services**

- ▶ Service Connection
- ▶ Account Reports
- ▶ System Operation
- ▶ Theft of Energy
- ▶ Commercial
- ▶ Power Position
- ▶ Notification**
- ▶ Approved Vendor Details
- ▶ Saubhgya Updates
- BHARAT BILLPAY** Payment Updates
- BHARAT BILLPAY** Agent Locator

**Latest News & Announcement**

Advertisement for appointment of Chairman and Member, Trinura Electricity Regulatory Commission.  
28-08-2024T13:17:54

Memorandum regarding collection of Spot Billing Devices After Billing Activities of every month.  
27-08-2024T12:39:43

Advertisement for engagement of retired Engineering officials Manager on purely TSECL.  
06-08-2024T14:00:33

Notification Regarding Redressal Officers (RO) of TSECL.  
06-08-2024T14:00:33

Notification Regarding Online Grievance Mechanism of TSECL.  
06-08-2024T14:02:13

Cost Schedule 2024 under TSECL.  
30-07-2024T15:25:27

**Accolades & Achievements**

**to award encourage**

TSECL to award

**MD's Desk**

**Image Gallery**

2. On the notification page, search for 'Notification of online Load Increase application' and click on it or use the link provided on page 01.

Organization Distribution Generation Transmission Notice Board Solar Safety Bidyut Bandhu Contact Us

**Notifications**

- Notification of online Dashboard in public domain in respect of online Temporary Electricity connection and increase of existing load. 03-01-2025T17:28:23 **NEW**
- Notification of online application for obtaining a Temporary connection and for increase of existing load of the consumer 03-01-2025T17:47:03 **NEW**
- Notification of online application for obtaining a Temporary connection and for increase of existing load of the consumer 03-01-2025T17:44:02 **NEW****
- Advertisement for the post of Director(Technical) in TSECL 24-12-2024T19:41:34 **NEW**
- Declaration List National EC Day 2024 Painting Competition Awardees 18-12-2024T11:09:07 **NEW**
- Memorandum regarding Enhancement of remuneration / wages of TSECL Employees 12-12-2024T17:41:29 **NEW**
- Office Order for opening of Cash Counters of all ESDs on 2nd and 4th Saturday of every month 10-12-2024T16:00:00
- Painting Competition among school Childrens on Energy Conservation Day 2024. 22-11-2024T12:38:27 **NEW**
- Awareness on Smart Meter 19-11-2024T11:56:29 **NEW**
- Nodal Officer list for Load Shedding related issues in Tripura. 19-11-2024T17:10:46 **NEW**
- Office Order for Joining of Technical Officer - Grade A by SOFED to the various offices of TSECL 18-11-2024T20:00:00
- Office Order for Joining of Technical Officer - Grade B by SOFED to the various offices of TSECL 18-11-2024T20:00:00

**Useful Links**

- Prepaid Meter Charge
- Opt for Paperless Bill (TSECL GO GREEN Initiative)
- Official Contact Nos

On this page, click on Notification of "Online application for Load Increase" link to view the notification or you may use the direct link provided on the first page of this document

## Notification regarding online temporary electricity connection application

### **TRIPURA STATE ELECTRICITY CORPORATION LIMITED**

(A Govt. of Tripura Enterprise)

No. F. 1(51)/G.M (Tech)/TSECL/2024-25/ \_\_\_\_\_

Dated: -

#### **NOTIFICATION**

In pursuance of, sub-rule- (4) and (5) of Rule-4 of Electricity (Rights of Consumers) Rules-2020 of the Government of India regarding submission of application by the applicant for a new electricity connection to the licensee either in offline or online mode i.e. web portal and mobile app.

AND

As per recommendation of the Business Reforms Action Plan 2024 (BRAP-2024) under point No. 316 and 320, Tripura State Electricity Corporation Ltd. has developed an online system in the website [www.tsecl.in](http://www.tsecl.in) or [www.bidyu@bandhu.com](http://www.bidyu@bandhu.com) for obtaining a Temporary Electricity Connection and for increase of existing load of the consumer.

Therefore, it is hereby notified for information of all concern that all applications must be submitted online in the above website for obtaining above mentioned services and henceforth, no applications in hard copy for Electricity Connection etc. will be accepted in offline mode.

  
(Er. Swapan Debbarma)  
General Manager (Technical)  
TSECL, Agartala

Memo. No. F. 1(51)/G.M. (Tech)/TSECL/2024-25/128-83 Dated: 2/1/25

Copy to:-

1. P.S. to the Secretary (Power), Government of Tripura.
2. P.S. to the Managing Director, TSECL.
3. The Director (Technical), TSECL, Corporate office, Agartala.
4. The Director (Finance), TSECL, Corporate office, Agartala.
5. The General Manager (Transmission), TPTL, 79-Tilla, Agartala.
6. The General Manager (Technical), TPGL, Agartala.
7. The General Manager (Finance), TSECL, Corporate office, Agartala.
- 8-20. The Additional General Manager, (DP&C), Corporate office/EC-I, Agartala/EC-II, Agartala/EC-Dharmanagar/EC-Unakoti/EC-Dhalai/EC-Khowai/EC-Sepahijala/EC-Gomati/EC-Belonia/Transmission Circle, TPTL, 79-Tilla, Agartala/Generation Circle, TPGL, Agartala/Central Civil Circle, 79-Tilla, Agartala.
- 21-56. The Deputy General Manager, ED- Amarpur/ED-Udaipur/ED- Sabroom/ ED-Belonia/ED- Shantir Bazar/ED-Sonamura/ ED- Bishalgarh/ED-Jampuijala/ED-

**TRIPURA STATE ELECTRICITY CORPORATION LIMITED**

**(A Govt. of Tripura Enterprise)**

I, Banamalipur/ED-II, Bardowali /ED- Capital Complex/ED- Jirania/ED- Mohanpur/ ED-Ranir Bazar/ED- Khowai/ED-Teliamura/ED-Kamalpur/ ED- Ambassa /ED-Manu/ED-Kumarghat/ED-Kailashahar/ED-Kanchanpur/ ED- Panisagar/ED-Dharmanagar/ TD- P.K. Bari, Kumarghat/ TD- Banduar, Udaipur/SLDC, 79-Tilla, Agartala/ Testing & Communication Division/DGM(MMD), Electrical Store Division/DGM(C&T)/ DGM (Corporate & HR)/ DGM (Revenue), Corporate office/DGM(Vigilance-I/II)/DGM (P-I/P-II), Corporate office, Agartala. They are requested to circulate this notification among ESDs under their control.

57. Sri Deepjoy Bhattacharjee, Manager (IT), Corporate office, Agartala for information and uploading the same in the website.

  
General Manager (Technical)  
TSECL, Agartala, West Tripura

**TSECL**

## Screenshot of Online system for Load Increase application.

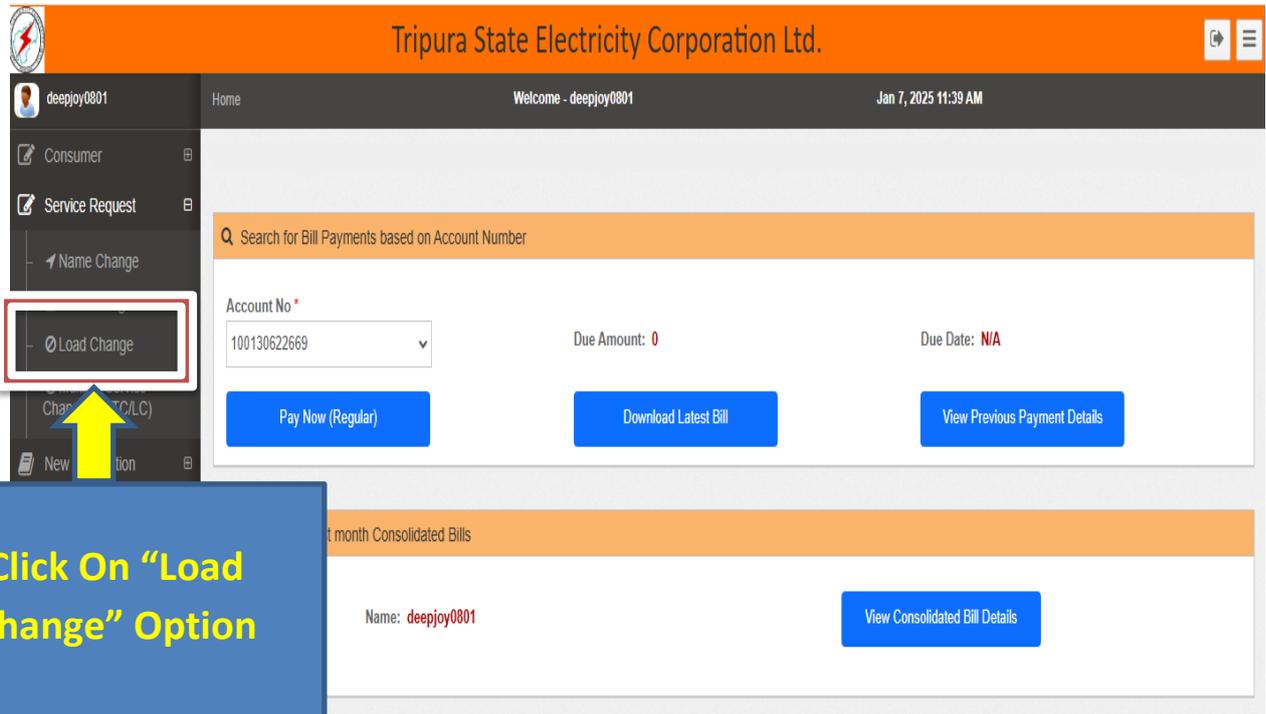
1. To apply Temporary electricity connection, kindly visit the TSECL website and click on 'BIDYUTBANDHU' Tab as shown below.



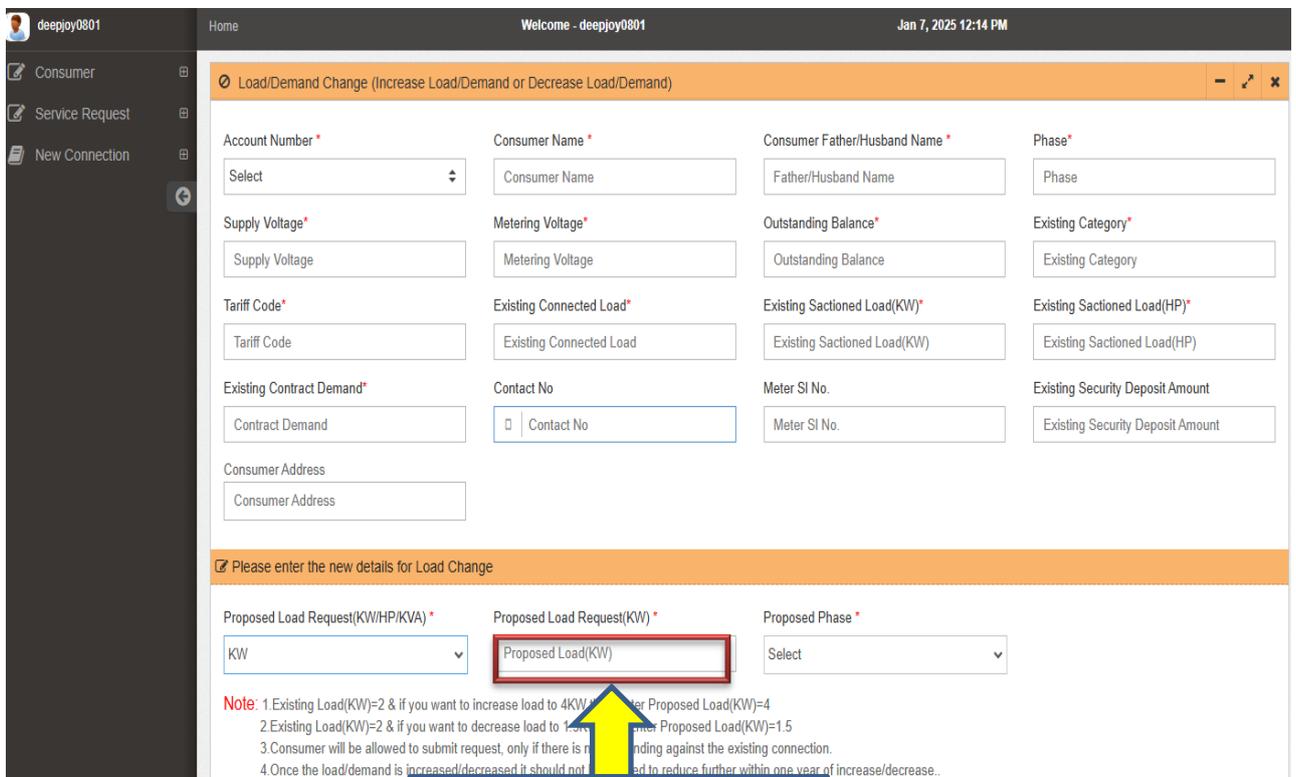
2. On BidyutBandhu page, Click on 'Consumer Login'.



### 3. After Login, Under the Service Request Tab Click on 'Load Change'.



### 4. On Load Change Tab, Fill-up all details for load increase.



Select "Proposed Load"

5. After Fill-up all details, Click on **“Submit”** button to complete the process.

I Agree for the Terms And Conditions

**Submit**

Registered Load Change Details

Application ID	Account No.	Consumer Name	Contact No	Existing Load(KW)	Existing Load(HP)	Existing Load(KVA)	New Load(K
No data available in table							

Showing 0 to 0 of 0 entries

Click on **“Submit”** button to complete Load increase application process

6. For tracking the application, Click on **“Track Application Tab”**.

**Tripura State Electricity Corporation Ltd.**

A Govt. of Tripura Enterprise

For electricity Complaints:  
Dial: 1912 (Toll Free)  
+91 9863596081  
customer.care@tsecl.in

**Track Application**

NEW CONNECTION

NAME CHANGE

TARIFF CHANGE

LOAD CHANGE

MULTIPLE SERVICE CHANGE

BACK

**Note :**

1. Consumers can now make their payments through all 500+ BBPS enabled channels like Google Pay, PhonePe, etc. by entering their new Consumer id.
2. Consumers can Download and View bills from [www.bidyutbandhu.com](http://www.bidyutbandhu.com) portal or BidyutBandhu Mobile App after the bill is generated.
3. For Applying New Electricity Connection Click on the New Connection Option.

Quick Pay

View Bill

Energy Tips

Prepaid Recharge

Register Complaint

Track Complaint

Track Application

New Connection

Bidyutbandhu User Manual

New Service Connection Charges Calculator

Dashboard

Download

Click on **“Track Application”** to view the application



## Track Application

NEW CONNECTION

NAME CHANGE

TARIFF CHANGE

LOAD CHANGE

MULTIPLE SERVICE CHANGE

Track Load Change Application \*

Enter Application Id

x V X 1 e



SUBMIT

BACK

Note :

1. Consumers can now make their payments through all 500+ BBPS enabled channels like Google Pay, PhonePe, etc. by entering their new Consumer id.
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3. For Applying New Electricity Connection Click on the New Connection Option.



Quick Pay



View Bill



Energy Tips



Prepaid Recharge



Register Complaint



Track Complaint



Track Application



New Connection



Bidyutbandhu User Manual



New Service Connection Charges Calculator



Dashboard



Download

**Click on “Load Change and put application Id and then click on submit button” to view the Application Status**