

**Business Reforms Action Plan 2024-25**

<b>BRAP No.</b>	318
<b>Area</b>	Obtaining Utility Permits
<b>Sub-Area</b>	Obtaining Electricity connection
<b>Recommendation/Reform</b>	<p>Mandate the publication of an online dashboard in the public domain with the following features:</p> <p>Clearly display data on the number of applications received and granted, the time taken, and the fees incurred to grant approvals/certificates.</p> <p>Indicate that the dashboard is preferably updated in real time or regularly (daily, weekly, fortnightly, monthly), with the date and time of the latest update mentioned.</p>
<b>Applicable to Department(s)</b>	Tripura State Electricity Corporation Limited

**Compliance Supporting Documentation**

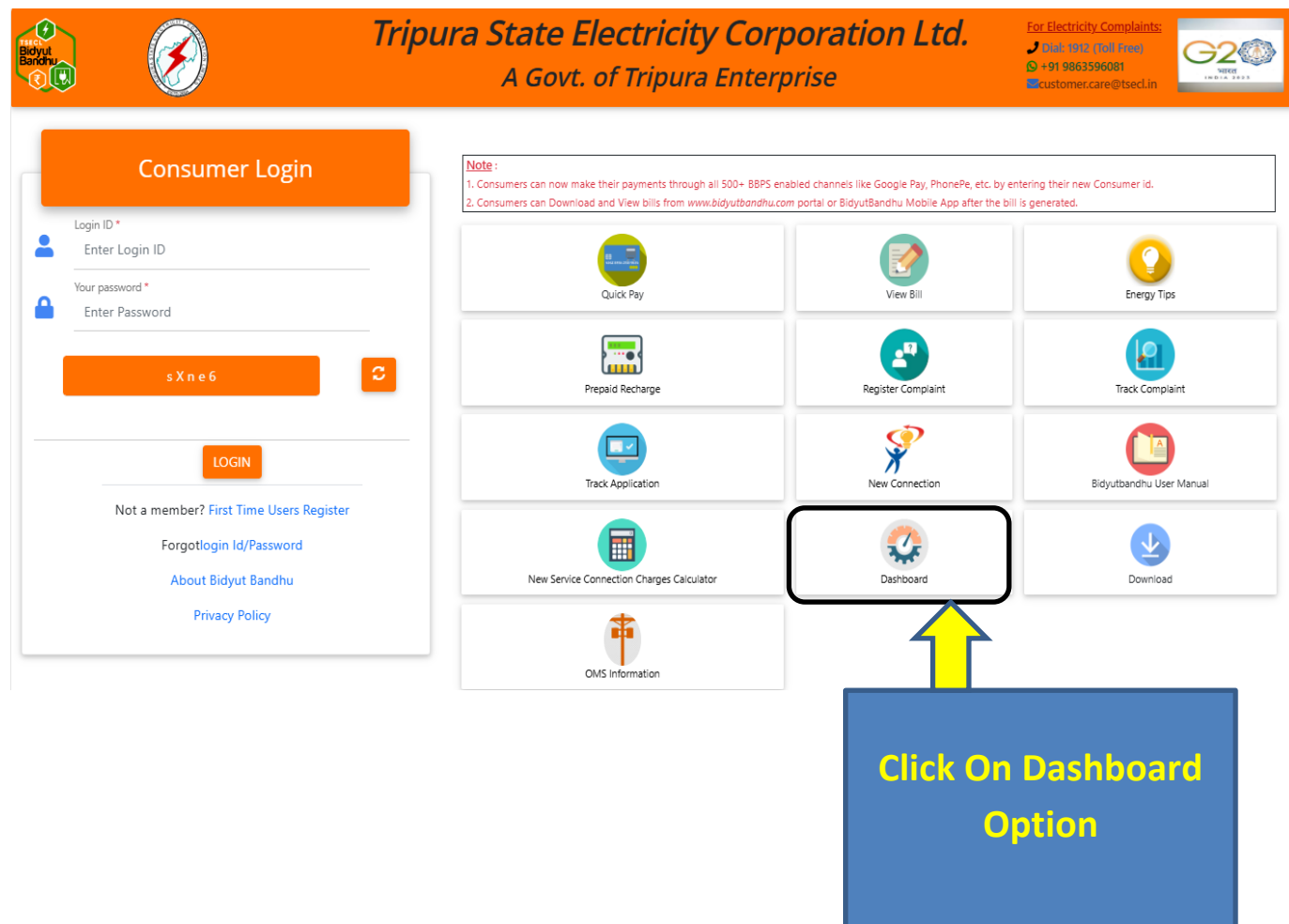
<b>Approach to reform</b>	<p>TSECL has Implemented and publish an online Dashboard in public domain with following features.</p> <ol style="list-style-type: none"> <li>In Dashboard shows the number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate.</li> <li>Dashboard is updated on real time basis.</li> </ol>	
<b>Act/GO/Circular/ Notification</b>	Notification regarding online Dashboard in public domain for Temporary electricity connection	No.F.151)/GM(Tech)/TSECL/2024-25/184-241
<b>URL</b>	Home page of TSECL	<a href="https://tsecl.in/">https://tsecl.in/</a>
	Direct link to the notification	<a href="https://tsecl.in/sites/default/files/2025-01/Notification%20of%20online%20Dashboard%20in%20public%20domain%20in%20respect%20of%20online%20Temporary%20Electricity%20connction%20and%20increase%20of%20exisiting%20load..pdf">https://tsecl.in/sites/default/files/2025-01/Notification%20of%20online%20Dashboard%20in%20public%20domain%20in%20respect%20of%20online%20Temporary%20Electricity%20connction%20and%20increase%20of%20exisiting%20load..pdf</a>
<b>Screenshots of Process/ documents</b>	Screenshots of the process is enclosed	

## Screenshot of the notification enclosed in below pages.



1. To view the Dashboard, kindly visit the TSECL website and click on '**BIDYUTBANDHU**' Tab as shown below.



2. On BidyutBandhu page, Click on '**Dashboard**'.




### 3. An Online Dashboard is display on screen.



**Tripura State Electricity Corporation Ltd.**  
A Govt. of Tripura Enterprise

For Electricity Complaints:  
Toll: 1912 (Toll Free)  
+91 9863596081  
customer.care@tsec.in



Dashboard  
(Data Updated on Real Time basis)

GO TO LOGIN

Temporary

Select Request Type

Permanent

Temporary

1. Time Limit prescribed as per the Public Service

2. Total Number of application form received

3. Total Number of applications Form approved

4. Total Number of applications received(Receipt of all applicable charges inc

5. Total Number of applications approved(Number of service connection Rel

6. Average time taken to obtain Connection (In Days)

7. Median time taken to obtain Connection (In Days)

8. Minimum time taken to obtain Connection (In Days)

9. Maximum time taken to obtain Connection (In Days)

10. Average fee taken by the Department for completion of entire process of obtaining approval/certificate

Memorandum

174
211
95
198
459
587.0
0
834
3579

VIEW DASHBOARD(TEMP)

Click on Temporary Option to view the Temporary connection Dashboard detail

Temporary Connection Dashboard Details

4. User can View a detail Report of Temporary Connections, by clicking **VIEW DASHBOARD (TEMP)** button. Select from Date & to Date and click **GENERATE** button.

VIEW DASHBOARD(TEMP)

01-10-202431-12-2024

GENERATE

Tripura State Electricity Corporation Ltd.  
For the From : 2024-10-01 TO : 2024-12-31  
Online Connections

SL NO	CIRCLE	DIVISION	SUB-DIVISION	APPLICATIONID	APPLICATION REG DATE	APPROVED DATE	SECURITY AMOUNT	SERVICE CONNECTION CHARGES	ESTIMATE COST	TOTAL FEE
1	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000585	06-11-2024	06-11-2024	1500.00	600.00	0.00	2100.00
2	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000563	21-10-2024	22-10-2024	2250.00	900.00	0.00	3150.00
3	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000562	21-10-2024	22-10-2024	2250.00	900.00	0.00	3150.00
4	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000559	09-10-2024	09-10-2024	2250.00	900.00	0.00	3150.00
5	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000553	03-10-2024	03-10-2024	2250.00	900.00	0.00	3150.00
6	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000552	03-10-2024	04-10-2024	2250.00	900.00	0.00	3150.00
7	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000550	01-10-2024	03-10-2024	2250.00	900.00	0.00	3150.00
8	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000546	01-10-2024	01-10-2024	2250.00	900.00	0.00	3150.00
9	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000545	01-10-2024	01-10-2024	2250.00	900.00	0.00	3150.00
10	KHOWAI	TELIAMURA	MUNGIAKAMI	1006204000534	30-09-2024	01-10-2024	2250.00	900.00	0.00	3150.00
11	DHARMANAGAR	KANCHANPUR	VANGHMUN	1009303000136	29-11-2024	29-11-2024	2250.00	900.00	0.00	3150.00

## Notification regarding Publish an online dashboard in public domain

# PM-SURYA GHAR: MUFT BIJLI YOJANA

<https://pmsuryaghar.gov.in/>

For any consumer service/ grievance/ support, dial Custom

### Services

- ▶ Service Connection
- ▶ Account Reports
- ▶ System Operation
- ▶ Theft of Energy
- ▶ Commercial
- ▶ Power Position
- ▶ Notification
- ▶ Approved Vendor Details
- ▶ Saubhgya Updates

### Latest News & Announcement

Notification of online Dashboard in public domain in respect of online Temporary Electricity connection and increase of existing load.

03-01-2025T17:28:23

Notificarion of online application for obtaining a Temporary connction and for increase of existing load.

03-01-2025T17:47:00

Notificarion of online application for obtaining a Temporary connection and for increase of existing load.

### Accolades & Achievements

**RSECL bags first position in 8th IIA for Discoms 2020**

By the Honorable

PM-Surya Ghar: Muft Bijli Yojana

### MD's Desk



### Image Gallery



Click on “**Notification of online Dashboard in public domain in respect of online Temporary Electricity connection and increase of existing load.**” Link under **Latest News & Announcement** section to view the **Notification** regarding **Publish Online Dashboard in Public Domain** or Click on **Direct link** which is mentioned in First page of this Document



## Notification Regarding Publishing an online dashboard in public domain

### TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)

No. F. 1(51)/G.M (Tech)/TSECL/2024-25/ 184-241

Dated: - 21/1/25

### NOTIFICATION

1. Business Reform Action Plan (BRAP) formulated by Department for Promotion of Industry & Internal Trade (DPIIT), Government of India under the Ease of Doing Business, vide BRAP-2024 Sl. no. 318 and 322 requires to publishing an online Dashboard in public domain in respect of online services of Temporary Electricity connection and increase of existing load.

2. In order to implement the reform and to make the system more transparent and business friendly and to achieve the reform goal the following format of the Dashboard has been developed to publish online under the link- <https://www.bidyutbandhu.com/dashboard4/>.

#### Dashboard Format-1

Particulars	Details
Time Limit prescribed as per the Public Service Guarantee Act	
Total Number of applications received	
Total Number of applications approved	
Total Number of applications received(Receipt of all applicable charges including Security Deposit)	
Total Number of applications approved(Number of service connection Released)	
Average time taken to obtain Connection/Increase Load (In Days)	
Median time taken to obtain Connection/ Increase Load (In Days)	
Minimum time taken to obtain Connection/ Increase Load (In Days)	
Maximum time taken to obtain Connection/ Increase Load (In Days)	
Average fee taken by the Department for completion of entire process of obtaining approval/certificate	

#### Dashboard Format -2

Sl. No.	Application No.	Application Date	Approval Date	Fee Details	Total Fee charged
				i. A charge.... ii. B charge...	(A+B+..)

(Er. Swapan Debbarma)  
General Manager (Technical)  
TSECL, Agartala

# **TRIPURA STATE ELECTRICITY CORPORATION LIMITED**

**(A Govt. of Tripura Enterprise)**

Copy to:-

1. P.S. to the Secretary (Power), Government of Tripura.
2. P.S. to the Managing Director, TSECL.
3. The Director (Technical), TSECL, Corporate office, Agartala.
4. The Director (Finance), TSECL, Corporate office, Agartala
5. The General Manager (Transmission), TPTL, 79-Tilla, Agartala.
6. The General Manager (Technical), TPGL, Agartala.
7. The General Manager (Finance), TSECL, Corporate office, Agartala.
- 8-20. The Additional General Manager, (DP&C), Corporate office/EC-I, Agartala/EC-II, Agartala/EC-Dharmanagar/EC-Unakoti/EC-Dhalai/EC-Khowai/EC-Sepahijala/EC-Gomati/EC-Belonia/Transmission Circle, TPTL, 79-Tilla, Agartala/Generation Circle, TPGL, Agartala/Central Civil Circle, 79-Tilla, Agartala.
- 21-56. The Deputy General Manager, ED- Amarpur/ED-Udaipur/ED- Sabroom/ ED-Belonia/ED- Shantir Bazar/ED-Sonamura/ ED- Bishalgarh/ED-Jampuijala/ED-I, Banamalipur/ED-II, Bardowali /ED- Capital Complex/ED- Jirania/ED-Mohanpur/ ED-Ranir Bazar/ED- Khowai/ED-Teliamura/ED-Kamalpur/ ED-Ambassa /ED-Manu/ED-Kumarghat/ED-Kailashahar/ED-Kanchanpur/ ED-Panisagar/ED-Dharmanagar/ TD- P.K. Bari, Kumarghat/ TD- Banduar, Udaipur/SLDC, 79-Tilla, Agartala/ Testing & Communication Division/DGM(MMD), Electrical Store Division/DGM(C&T)/ DGM (Corporate & HR)/ DGM (Revenue), Corporate office/DGM(Vigilance-I/II)/DGM (P-I/P-II), Corporate office, Agartala. They are requested to circulate this notification among ESDs under their control.
57. Sri Deepjoy Bhattacharjee, Manager (IT), Corporate office, Agartala for information and uploading the same in the website.

  
General Manager (Technical)  
TSECL, Agartala, West Tripura