

**Business Reforms Action Plan 2024-25**

|                                    |  |
|------------------------------------|--|
| <b>BRAP No.</b>                    | 317  |
| <b>Area</b>                        | Obtaining Utility Permits  |
| <b>Sub-Area</b>                    | Obtaining Electricity connection   |
| <b>Recommendation/Reform</b>       | Ensure that the website provides information regarding the number of mandatory documents required for obtaining a temporary electricity connection: <ol style="list-style-type: none"> <li>Proof of the user's identity</li> <li>Proof of ownership or occupancy (in the case of an owned or leased premise)</li> <li>Authorization document (in the case of a firm or company)</li> </ol> |
| <b>Applicable to Department(s)</b> | Tripura State Electricity Corporation Limited  |

**Compliance Supporting Documentation**

|  |  |   |
|--|--|---|
| <b>Approach to reform</b>                | TSECL has reduced the number of mandatory documents and issued notification regarding the same.                |   |
| <b>Act/GO/Circular/ Notification</b>     | Notification regarding number of mandatory documents required for obtaining a temporary electricity connection | F. 1(51)/G.M. (Tech)/TSECL/2024-25/124-27   |
| <b>URL</b>                               | Home page of TSECL   | <a href="https://tsecl.in/">https://tsecl.in/</a>   |
|  | Direct link to the notification  | <a href="https://tsecl.in/sites/default/files/2025-01/Notificarion%20of%20online%20application%20for%20obtaining%20a%20Temporary%20connetion%20and%20for%20increase%20of%20existing%20load%20of%20the%20consumer_0.pdf">https://tsecl.in/sites/default/files/2025-01/Notificarion%20of%20online%20application%20for%20obtaining%20a%20Temporary%20connetion%20and%20for%20increase%20of%20existing%20load%20of%20the%20consumer_0.pdf</a> |
| <b>Screenshots of Process/ documents</b> | Screenshots of the process is enclosed   |   |

**Screenshot of the notification enclosed in below pages.**

1. To view the notification, kindly visit the TSECL website and click on 'Notification' as shown below.

For any consumer service/ grievance/ support, dial Customer Care Number 1912 / 0381-2353502 (24\*7) | TSECL Employees Please Use

**Services**

- Service Connection
- Account Reports
- System Operation
- Theft of Energy
- Commercial
- Power Position
- Notification**
- Approved Vendor Details
- Saubhgya Updates
- BHARAT BILLPAY** Payment Updates
- BHARAT BILLPAY** Agent Locator

**Latest News & Announcement**

Advertisement for appointment of Chairman and Member, Trinura Electricity Regulatory Commission.  
28-08-2024T13:17:54

Memorandum regarding collection of Spot Billing Devices After Billing Activities of every month.  
27-08-2024T12:39:43

Advertisement for engagement of retired Engineering official Manager on purely TSECL.  
06-08-2024T14:00:

Notification Regarding Online Grievance Mechanism of TSECL  
06-08-2024T14:02:13


Cost Schedule 2024 under TSECL.  
30-07-2024T15:25:27

**Accolades & Achievements**


**to award encourage**

TSECL to award

**MD's Desk**



**Image Gallery**



**To view the notification, on the Home page, click on the 'Notification' link**

free electricity and solar power. Be a part of  
**PM - Surya Ghar Muft Bijli Yojana**  
TRIPURA STATE ELECTRICITY CORPORATION LIMITED  
(A Govt. of Tripura enterprise)

On the notification page, search for '**Ease Of Doing Business-Documents Required For Temporary electricity connection**' and click on it or use the link provided on page 01.



**Tripura State Electricity Corporation Limited**  
A Govt. of Tripura Enterprise

**For Electricity Complaints**  
Dial: 1912 (Toll Free)  
+91 98635 96081

**Useful Links**  
Prepaid Meter Charge  
Opt for Paperless Bill

### Notifications

- Notification of mandatory documents required for obtaining a Temporary electricity connection and for increase of existing load of the consumer 03-01-2025T17:47:03 **NEW**
- Notification of online Dashboard in public domain in respect of online Temporary Electricity connection and increase of existing load. 03-01-
- Notification of online application for obtaining a Temporary connection and for increase of existing load of consumer
- Advertisement for the post of Director(Technical) in TSECL24-12-2024T19:41:34 **NEW**
- Declaration List National EC Day 2024 Painting Competition Awardees18-12-2024T11:09:07 **NEW**
- Memorandum regarding Enhancement of remuneration / wages of TSECL Employees12-12-2024T
- Office Order for opening of Cash Counters of all ESDs on 2nd and 4th Saturday of every month10-

On this page click on **"Notification of mandatory documents required for obtaining temporary electricity connection"** link to view the notification or you may use the direct link provided on the first page of this document

## Notification regarding number of mandatory documents required for obtaining a temporary electricity connection

### TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)

### NOTIFICATION

Whereas, Supply Code Regulation- 4.18 to 4.23 of Electricity Supply Code Regulation-2011 (With 1st & 2nd amendment) of Tripura Electricity Regulatory Commission (TERC) specified different types of documents required in support of proof of identity, proof of ownership or occupancy of premises, proof of current address etc. for obtaining Temporary electricity connection and for increase of existing load of the consumer.

AND

Whereas, Business Reforms Action Plan 2024 (BRAP-2024) vide Sl. No.317 and 321 have recommended to provide information in the website regarding the number of mandatory documents required for obtaining a Temporary electricity connection and for increase of existing load of the consumer.

Therefore, in order to comply with the above, Tripura State Electricity Corporation Limited (TSECL) hereby notifies for information of all concerned that the following documents shall be required for obtaining above mentioned services.

- i. Proof of identity of the user.
- ii. Proof of ownership/occupancy (in case of owned/leased premises).
- iii. Authorization document (in case of firm or company).

Henceforth, the applicant shall be required to submit online application in the website [www.bidyutbandhu.com](http://www.bidyutbandhu.com) alongwith declaration/undertaking and any acceptable documents as specified in Electricity Supply Code Regulation-2011 of Tripura Electricity Regulatory Commission (TERC) in support of above mandatory documents for obtaining above mentioned services.

(Swapan Debbarma)  
General Manager (Technical)  
TSECL, Agartala, West Tripura

Memo. No. F. 1(S1)/G.M. (Tech)/TSECL/2024-25/ 124-27

Dated:- 2/1/25

Copy to:-

1. P.S. to the Secretary (Power), Government of Tripura.
2. P.S. to the Managing Director, TSECL.
3. The Director (Technical), TSECL, Corporate office, Agartala.
4. The Director (Finance), TSECL, Corporate office, Agartala.

**TRIPURA STATE ELECTRICITY CORPORATION LIMITED**

**(A Govt. of Tripura Enterprise)**

5. The General Manager (Transmission), TPTL, 79-Tilla, Agartala.
6. The General Manager (Technical), TPGL, Agartala.
7. The General Manager (Finance), TSECL, Corporate office, Agartala.
- 8-20. The Additional General Manager, (DP&C), Corporate office/EC-I, Agartala/EC-II, Agartala/EC-Dharmanagar/EC-Unakoti/EC-Dhalai/EC-Khowai/EC-Sepahijala/EC-Gomati/EC-Belonia/Transmission Circle, TPTL, 79-Tilla, Agartala/Generation Circle, TPGL, Agartala/Central Civil Circle, 79-Tilla, Agartala.
- 21-56. The Deputy General Manager, ED- Amarpur/ED-Udaipur/ED- Sabroom/ ED-Belonia/ED- Shantir Bazar/ED-Sonamura/ ED- Bishalgarh/ED-Jampuijala/ED-I, Banamalipur/ED-II, Bardowali /ED- Capital Complex/ED- Jirania/ED-Mohanpur/ ED-Ranir Bazar/ED- Khowai/ED-Tellamura/ED-Kamalpur/ ED-Ambassa /ED-Manu/ED-Kumarghat/ED-Kailashahar/ED-Kanchanpur/ ED-Panisagar/ED-Dharmanagar/ TD- P.K. Bari, Kumarghat/ TD- Banduar, Udaipur/SLDC, 79-Tilla, Agartala/ Testing & Communication Division/DGM(MMD), Electrical Store Division/DGM(C&T)/ DGM (Corporate & HR)/ DGM (Revenue), Corporate office/DGM(Vigilance-I/II)/DGM (P-I/P-II), Corporate office, Agartala. They are requested to circulate this notification among ESDs under their control.
57. Sri Deepjoy Bhattacharjee, Manager (IT), Corporate office, Agartala for information and uploading the same in the website.

  
General Manager (Technical)  
TSECL, Agartala, West Tripura