

# TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)



वसुधैव कुटुम्बकम्  
ONE EARTH • ONE FAMILY • ONE FUTURE

No.F. 4(20)/TSECL/Corp.office/2024-25/ 23,018-70

Dated: - 14/06/2024

## NOTIFICATION

As per provision of Section 42(5) of the Electricity Act 2003 and in accordance with the TERC (Consumer Grievance Redressal Forum & appointment of Ombudsman) Regulation, 2005, Tripura State Electricity Corporation Limited has re-constituted its "Consumer Grievance Redressal Forum" with the following designated officers to deal with grievance of consumer. The consumer can submit their application in online mode at website [www.tsecl.in](http://www.tsecl.in) or [www.bidyutbandhu.com](http://www.bidyutbandhu.com) to the respective Consumer Grievance Redressal Officers (CGROs) for redressal.

Sl. No.	Place	Designated officer (CGRO)	Office Address	Telephone No.	Mobile No.
<b>TIER-III</b>					
1	Head Quarter	G.M. (Technical)	Corporate office, TSECL, Agartala.		9436127125
<b>TIER-II</b>					
1	West Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.-I, Bidyut Bhavan Complex, Banamalipur, Agartala.	03812-224351	6033131702
2	West Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.-II, Bidyut Bhavan Complex, Banamalipur, Agartala.	03812-316677	6033131785
3	Gomati District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Gomati, Udaipur.	03821-222340	6033132109
4	South Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Belonia, South Tripura.	03823-222140	6033132045
5	Sepahijala District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Sepahijala, Bishramgarj.	0381-2867341	6033132109
6	Khowai District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Khowai.	03825-222209	6033131836
7	Unakoti District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Unakoti, Kumarghat	03824-261227	6033131892
8	North Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Dharmanagar, North Tripura	03824-261228	6033131914
9	Dhalai District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Dhalai, Ambassa	03826-22323	6033131861
<b>TIER-I</b>					
1	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.-I, Banamalipur, Agartala	0381-2223541	6033131704
2	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.-II, Bardowali, Agartala	03812325755	6033131705
3	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Capital Complex Electrical Division, 79 Tilla, Agartala	0381-2354051	6033131706
4	Mohanpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical	0381-2343509	6033131787