


Business Reforms Action Plan 2024-25	
BRAP No.	171
Area	Obtaining Utility Permits
Sub-Area	Obtaining Electricity connection
Recommendation/Reform	Ensure that information on effective tariffs are available online, and that customers are notified of a change in tariff ahead of the billing cycle
Applicable to Department(s)	Tripura State Electricity Corporation Limited

Compliance Supporting Documentation

Approach to reform	Latest Tariff “Tariff Schedule FY-2023-24” are available in the TSECL and TERC website	
Act/GO/Circular/ Notification		
URL	Home Page of TERC	https://terc.tripura.gov.in
	Home page of TSECL	https://tsecl.in/Home.html
	Direct link to the notification	<p>TERC Website: https://terc.tripura.gov.in/sites/default/files/Tariff%20Order%202023-24.pdf</p> <p>TSECL Website: https://www.tsecl.in/PDF/Tariff_Schedule_for_FY_2023-24.pdf</p>
Screenshots of Process/ documents	Screenshots of the process is enclosed	

Screenshots are enclosed below.

1. To view the Tariff Order details, kindly visit the **TERC website:** www.terc.tripura.gov.in and click on ‘Orders’ as shown below.



The screenshot shows the homepage of the Tripura Electricity Regulatory Commission. The navigation menu at the top includes 'Home', 'About Us', 'Orders', 'Press Release', 'Events', 'Consumer Advocacy', 'Notifications', 'Tender', 'Important Links', and 'Other Commissions'. The 'Orders' menu is highlighted with a yellow box, and a red arrow points to it from a yellow callout box that reads: "To view the Tariff order, on the home page, click on the 'Orders' link." Below the navigation menu, there is a 'CHAIRMAN'S DESK' section featuring a portrait of the Chairman and a brief biography.

2. To view the Tariff Order details, kindly visit the **TERC website:** www.terc.tripura.gov.in and click on 'Orders' as shown below.

The screenshot shows the website for the Tripura Electricity Regulatory Commission. The browser address bar displays terc.tripura.gov.in/other-order. The website header includes the commission's logo and name, along with navigation icons. A blue navigation bar contains the following menu items: Home, About Us, Orders, Press Release, Events, Consumer Advocacy, Notifications, Tender, Important Links, and Other Commissions. The 'Orders' menu is expanded, showing a list of links: State Advisory Committee, Electricity Act & Rules, Regulations, Petition, Government of Tripura Rules and Regulation, Polices, Daily Orders, APTEL, Legal Opinion, and Licences issued. The main content area is titled 'Tariff Order' and lists several documents, including 'Tariff Order for FY 2023-24', 'Final - TERC Tariff Order - FY 2022-23 new.pdf', 'Tariff Order FY 2020-21', 'Tariff Order for 2014-15', 'Tariff Order 2013-14', and 'Notice of Petition for ARR and Tariff revision for the Year 2013-14'. A yellow arrow points to the 'Tariff Order for FY 2023-24' link. A text box on the right contains the following instructions: 'On this page, click on "Tariff Order for FY 2023-24" link to view the Tariff order or you may click on the Direct link mentioned on the first page of this document.'

3. To view the Tariff details in the TSECL website, kindly visit <https://www.tsecl.in/Home.html> and Go to "Distribution tab" and Click on "Tariff Details" option as shown below.

The screenshot shows the website for the Tripura State Electricity Corporation Limited (TSECL). The browser address bar displays [tsecl.in/index.html#/](https://www.tsecl.in/index.html#/). The website header includes the TSECL logo, name, and tagline 'A Govt. of Tripura Enterprise'. It also features contact information for electricity complaints: Dial: 1912 (Toll Free) and +91 98635 96081, along with a G20 logo. The navigation bar includes the following menu items: HOME, ABOUT US, ORGANIZATION, DISTRIBUTION, GENERATION, TRANSMISSION, TENDERS, SOLAR, SAFETY, BIYUTBANDHU, and CONTACT US. The 'DISTRIBUTION' menu is expanded, showing a list of options: Consumer Details, Tariff Details, Service Connection Details, New Service Connection Procedure, Consumer Metering, Service Connection & Defaulter Status, Distribution Power Map, Cost Schedule 2022, and Schedule of Rate, Transformer Repair. A yellow arrow points to the 'Tariff Details' option. A text box on the left contains the following instructions: 'Click on "Tariff Details" under "Distribution" tab.'

4. On the Tariff details page, click on the “Tariff Schedule for FY 2023-24” option as shown below.

The screenshot shows the website of the Tripura State Electricity Corporation Limited (TSECL). The page is titled "Tariff Details" and is part of the "Distribution" section. The navigation menu includes: HOME, ABOUT US, ORGANIZATION, DISTRIBUTION, GENERATION, TRANSMISSION, TENDERS, SOLAR, SAFETY, BIDYUTBANDHU, and CONTACT US. The "Services" sidebar lists: Service Connection, System Operation, Theft of Energy, Commercial, Power Position, Notification, Vendor Details, Inform Outage Detail, Saubhagya Updates, and Consumption Calculator. The "Useful Links" sidebar includes: Prepaid Meter Recharge, For Paperless Bill (TSECL Go Initiative), Officials Contact Nos., Useful Links, Payment Option, and Agent Locator. The main content area shows a list of links under "Tariff Details":

- Tariff Schedule for FY 2023-24
- Tariff Schedule for FY 2022-23
- Tariff Schedule for FY 2020-21
- Tariff Schedule for FY 2014-15
- Regulation: - Conduct of Busines_Regulations- 2015
- Regulation: - Tariff_Regulatins_2015__Multi_Year_Tariff
- Part-1 – TERC Standard Of Performance Regulation Agartala. Tuesday, January 18, 2005 A.D. Pausa 28, 1926 S.E.
- Part-1 – Order and Notifications by the Government of Tripura, the High Court, Government Treasury etc. Agartala. Wednesday, January 19, 2005 A.D. Pausa 29, 1926 S.E.

At the bottom right, there is a section for reporting theft of power:

Report any Theft of Power to the below:
[Dy. Vigilance Officer, Unit-1](#)
M - 9436472696
email : bjamatia10@gmail.com
[Dy. Vigilance Officer, Unit-2](#)
M - 6033131670

PRESS RELEASE

22nd September 2023

Tripura Electricity Regulatory Commission has determined the Tariff Petition filed by Tripura State Electricity Corporation Limited only licensed entity in accordance with Electricity Act 2003 and Tariff Regulations in Force.

Tripura State Electricity Corporation Limited has set up Rs 1200 crores revenue gap which roughly translates around 150 % tariff increase but prudently Tripura Electricity Regulatory Commission has pruned it to Rs 60 crores for which 7% tariff increase has become inevitable where Tripura Electricity Regulatory Commission has increased the tariff in two components - One they have increased Rs 5 in Fixed Charges and which is lowest in the Country and remaining amount in Energy Rates , this will bring Rs 60 crores additional Revenue to Tripura State Electricity Corporation Limited .

Tripura Electricity Regulatory Commission has also emphasized the generating company to improve its performance in years to come so that 1 Million consumers should get cheaper power like from Hydro and Solar sources.

This was perhaps one of the lowest increases in the Country in past one Decade Tripura Electricity Regulatory Commission has also started to take up the issue of Consumer Grievances Cell and Rights of Consumers for the services being extended by licensee for betterment of services

(End of Press Release)

Sd/

22.09.2023

Secretary

Tripura Electricity Regulatory Commission

Secretary
TERC

“Tariff Schedule for FY 2023-24”

9 Annexure 2: Tariff Schedule for FY 2023-24 after considering Government Subsidy

Sl. No	Consumer Category/Slabs	Approved Tariff for FY 2023-24		Energy Charge after considering Govt. Subsidy	
		Fixed Charge	Energy Charge (Rs./kWh)	Govt Subsidy (Rs/kWh)	Energy Rate after Govt. Subsidy (Rs/kWh)
A.	Kutir Jyoti	Rs.68/Connection/Month		Rs.4/Connection/Month	Rs.64/Connection/Month
B.	Domestic				
	Domestic (rural): 0-50 units	Rs.20/Connection/Month	4.23	0.69	3.54
	Slab 1: Up to 50 Units	Rs.30/Connection/Month	5.08	0.67	4.41
	Slab 2: 51 – 150 units	Rs.45/Connection/Month	6.40	0.52	5.88
	Slab 3: 151 – 300 units	Rs.55/Connection/Month	6.59	-	6.59
	Slab 4: 301 units onwards	Rs.55/Connection/Month	7.70	-	7.70
	Three phase (Compulsory above 4 kW): All units	Rs.55/kW/Month	7.70	0.15	7.55
C.	Commercial				
	Small Commercial / Pan shop: 0-50 unit	Rs.30/Connection/Month	6.23	0.62	5.61
	Slab 1: Up to 150 units	Rs.50/Connection/Month	7.02	0.51	6.51
	Slab 2: 151 units onwards	Rs.65/Connection/Month	7.61	-	7.61
	Semi Commercial: All units	Rs.55/kW/Month	7.76	0.10	7.66
	Three Phase (Compulsory above 4 kW): All units	Rs.55/kW/Month	7.97	0.10	7.87
	Three Phase – Group Consumer: All units	Rs.55/kW/Month	8.06	0.15	7.91
D.	Mobile Tower: All units	Rs.130/kW/Month	7.85	-	7.85
E.	Irrigation				
	Up to 5 H.P: All units	Rs.35/kW/Month	5.30	1.40	3.90
	Above 5 H.P: All units	Rs.65/kW/Month	6.37	1.40	4.97
F.	Water works: All units	Rs.45/kW/Month	7.12	1.40	5.72
G.	Industrial				
	Up to 5 HP (E-R/5): All units	Rs.30/kW/Month	6.35	0.10	6.25
	Up to 5 HP (E-U/5): All units	Rs.35/kW/Month	6.81	0.10	6.71
	Above 5 to 20 HP: All	Rs.50/kW/Month	7.60	-	7.60

Sl. No	Consumer Category/Slabs	Approved Tariff for FY 2023-24		Energy Charge after considering Govt. Subsidy	
		Fixed Charge	Energy Charge (Rs./kWh)	Govt Subsidy (Rs/kWh)	Energy Rate after Govt. Subsidy (Rs/kWh)
	units				
	Above 20 to 100 HP: All units	Rs.65/kW/Month	7.75	-	7.75
	Above 100 HP: All units	Rs.80/kW/Month	7.76	-	7.76
H.	Tea, Coffee and Rubber Gardens: All units	Rs.105/kW/Month	8.03	0.30	7.73
I.	Bulk Supply: All units	Rs.80/kW/Month	7.84	-	7.84
J.	Public Lighting				
	Public Lighting (Panchayat)	Rs.35/kW/Month	5.94	0.57	5.37
	Public Utility (Nagar Panchayat / Municipality)	Rs.65/kW/Month	7.09	0.57	6.52
K.	Special Public Utility				
	Special Public Utility (Crematorium)	Rs.50/kW/Month	6.21	1.10	5.11
	Special Public Utility (Emergency Water Pumping, Drainage, Dewatering, etc.)	Rs.50/kW/Month	6.21	1.10	5.11
L.	Electric Vehicle Charging Station	Rs.50/kW/Month	6.90	-	6.90