

<b>Business Reforms Action Plan 2024-25</b>	
<b>BRAP No.</b>	170
<b>Area</b>	Obtaining Utility Permits
<b>Sub-Area</b>	Obtaining Electricity connection
<b>Recommendation/Reform</b>	Ensure that the regulator publishes monthly or quarterly the data regarding total duration and frequency of outages online in public domain
<b>Applicable to Department(s)</b>	Tripura State Electricity Corporation Limited

### **Compliance Supporting Documentation**

<b>Approach to reform</b>	Regulator (TERC) has published "OUTAGE DATA" to view data regarding total duration and frequency of outages online in public domain	
<b>Act/GO/Circular/Notification</b>		
<b>URL</b>	Home page of TERC	<a href="https://terc.tripura.gov.in/">https://terc.tripura.gov.in/</a>
	Direct Page link	<a href="https://www.bidyutbandhu.com/dashBoard5">https://www.bidyutbandhu.com/dashBoard5</a>
<b>Screenshots of Process/ documents</b>	Screenshots of the process is enclosed	

Screenshot of the process enclosed

**Tripura Electricity Regulatory Commission**

Home About Us Orders Press Release Events Consumer Advocacy Notifications Tender Important Links Other Commissions

State Advisory Committee  
Electricity Act & Rules  
Regulations  
Petition  
Government of Tripura Rules and Regulation  
Policies  
Daily Orders  
APTEL  
Legal Opinion  
Licences issued  
Adjudating Officer u/s 27 of Energy Conservation Act, 2001  
Advice to Government of Tripura  
Special Court of Tripura  
Appellate Authority of Tripura U/S 127 of Electricity Act, 2003  
Reports

Welcome to the Tripura Electricity Regulatory Commission

**CHAIRMAN'S DESK**



D. Radhakrishna has joined on 08-08-2019 in Tripura Electricity Regulatory Commission as Hon'ble Chairman . He has done Electrical Engineering from Government Engineering College , Jabalpur . He worked for ...  
[+ Read More](#)

**WHAT'S NEW**

**OUTAGE DATA®**

Click on **"OUTAGE DATA"** Link to view the data regarding Feeder outage information

AGARTALA WEATHER  
32°C  
mist

1. On this page, fill in all the necessary things like **Selecting SDO Name and From Date and To Date and Click on Generate Button** to view the **Outage Report** of under selected SDO jurisdiction.

SDO Name \*  From Date  To Date

After Selecting **SDO Name, From & To Date**, Click On **Generate** Button to View the Feeder Outage Information.

SL No	Name of Circle	Name of Division	Name of SubDivision	Name of Substation	Name of Feeder	Total no of Outage/Disruption	Total Duration of Outage (in Hours)	Avg. Duration of Outage / Disruption (in Hours)	Avg. hours of Steady Power Supply (in Hours)	Reason for Outage
1	EC_1_AGARTALA	BANAMALIPUR	BANAMALIPUR_I	33/11kV Banamalipur Sub-Station	11KV BANAMALIPUR FEEDER	2	1	1	24	<a href="#">View</a>
2	EC_1_AGARTALA	BANAMALIPUR	BANAMALIPUR_I	33/11kV College Tilla Sub-Station	11KV Kalyani FEEDER	1	0	0	24	<a href="#">View</a>

Click on **View** Option to see the Reason for Outage Detail

2. To View the Reason of Outage Click on **View** Option under Reason for Outage Column.

**OUTAGE DETAILS**

SL No	Substation Name	Feeder Name	Start Date Time	End Date Time	Outage Type	Reason Of Outage	Reason Of shutdown
1	33/11kV Banamalipur Sub-Station	11KV BANAMALIPUR FEEDER	2024-07-20 01:02:00	2024-07-20 02:00:00	UNPLANNED	EARTH FAULT	REPAIR & MAINTENANCE
2	33/11kV Banamalipur Sub-Station	11KV BANAMALIPUR FEEDER	2024-07-31 12:54:00	2024-07-31 13:15:00	UNPLANNED	EARTH FAULT	REPAIR & MAINTENANCE