



Web Self Service Online Payment Manual

Aug 2013, Version 1.0

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1 Introduction

Web Self Service Portal has been successfully implanted in TSECL. Self-registration facility has been given to consumers. Consumers can also view their bills online. Web Self Service Portal has been integrated with external payment gateway (Billdesk) such that consumers can pay their bill online. This manual describes screen and process flow for online payment.

2 Self-Registration

TSECL consumers can register themselves to web self service portal using the following simple steps

1. User opens TSECL website (<http://www.tsecl.gov.in>)
2. User clicks on Register Here Link (as shown below)

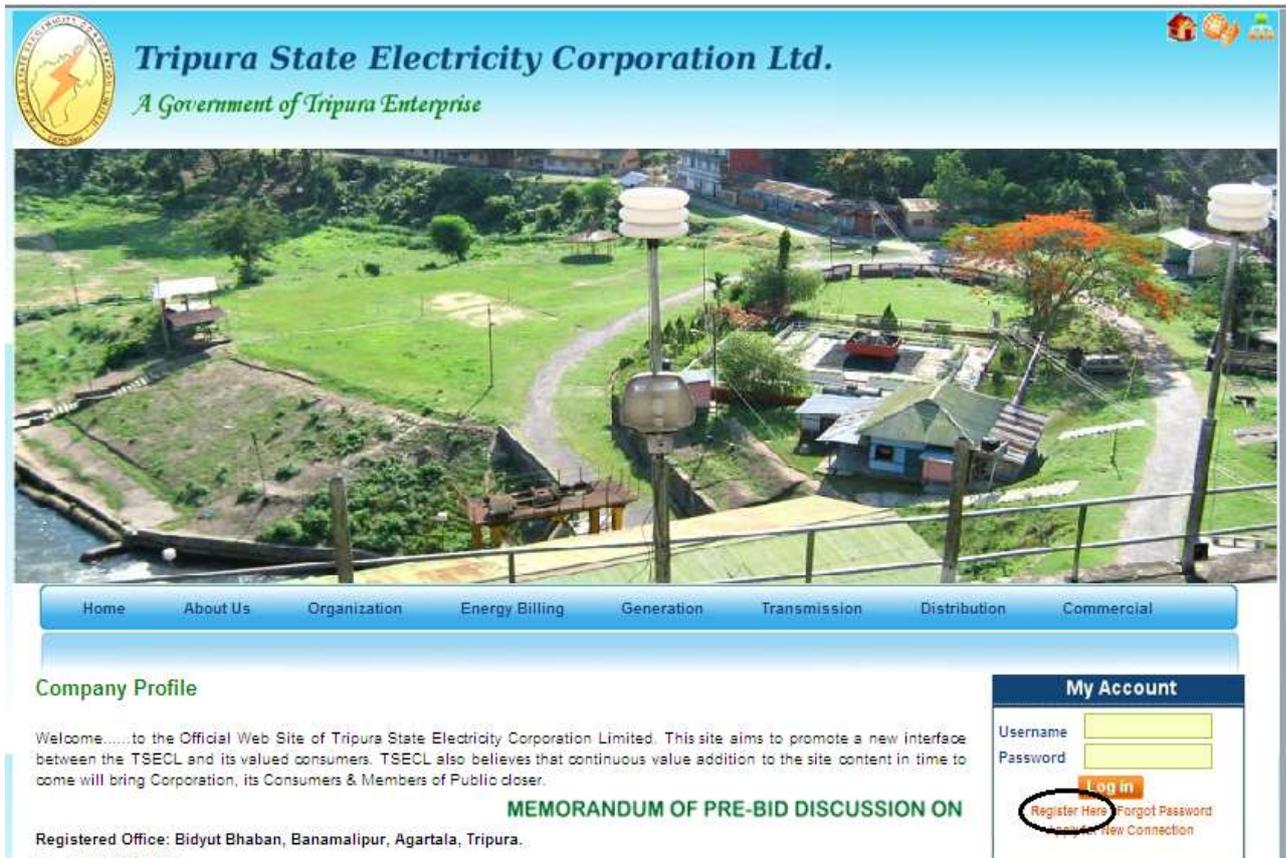


Figure 1 : TSECL Website

3. User clicks on Click Here to Proceed to Registration Page



Tripura State Electricity Corporation Ltd.
A Government of Tripura Enterprise

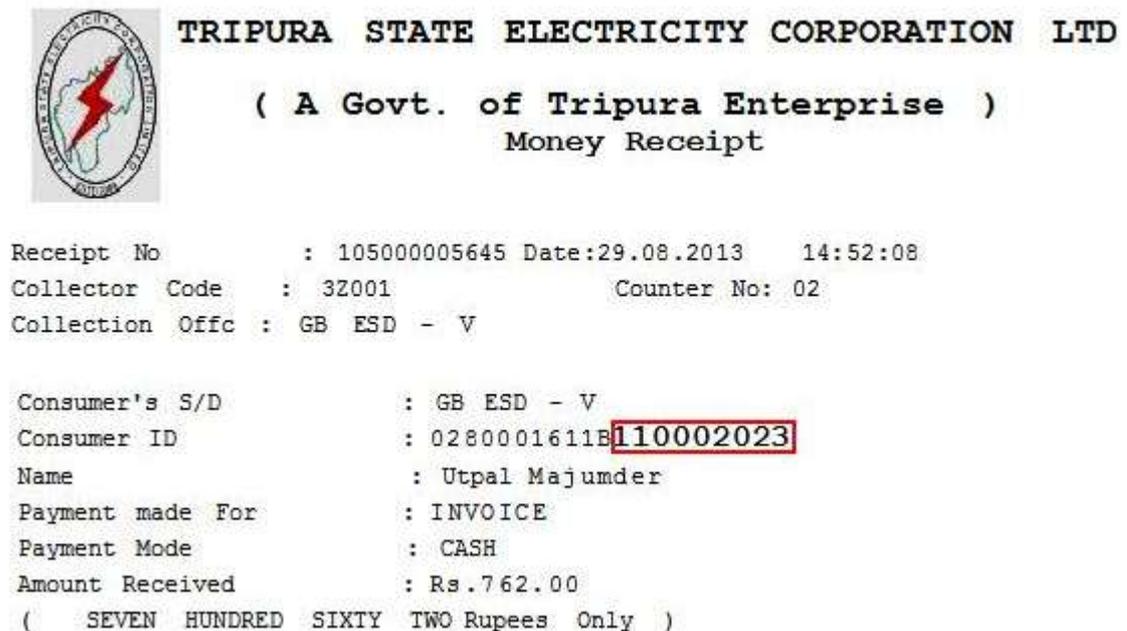
Home About Us Organization Energy Billing Generation Transmission Distribution Commercial

[Click Here to Proceed to Registration Page](#)

This facility is currently Available for GB Sub-Division only

Figure 2 : Proceed to Self Registration Page

4. User provides his/her consumer account number and clicks on Continue. Consumers may get their consumer account number from their previous TSECL Money Receipt or TSECL bill.



TRIPURA STATE ELECTRICITY CORPORATION LTD
(A Govt. of Tripura Enterprise)
Money Receipt

Receipt No : 105000005645 Date:29.08.2013 14:52:08
Collector Code : 32001 Counter No: 02
Collection Offc : GB ESD - V

Consumer's S/D : GB ESD - V
Consumer ID : 0280001611B **110002023**
Name : Utpal Majumder
Payment made For : INVOICE
Payment Mode : CASH
Amount Received : Rs.762.00
(SEVEN HUNDRED SIXTY TWO Rupees Only)

Figure 3 : TSECL Money Receipt

Consumer Details		Bill Details				
Consumer Name: Jyostna Banik ,Smt Jyostna Banik W/o Satyendra Banik 79 Tilla Agt, 799006 Consumer Id: 0280009J206110001371 Installation No: 5000000310 Connected load: 1.56KW Connection Type: MRU: M028A09J Consumer Category Domestic Category (1 Phase)		Bill No: 200000000050 Bill Period 15.09.2013 to 14.10.2013 Bill Date: 28.08.2013 Due Date: 11.09.2013				
		Current Gross	Rebate**	Arr/Adj	Current DPC	Net Payable (in Rs)
		1267.61	0.00	16.30	11.71	1295.62
		Amount in Words		ONE THOUSAND TWO HUNDRED NINETY FIVE Rupees SIXTY TWO Paise		

Meter Reading Section						
Meter No	Prev Read	Pres Read	MF	Unit Cons	Adj/Loss	Net Units

Figure 4 : TSECL Bill

Marked section (in red) shown above is the Consumer Account Number.

User Registration Form	
Consumer Account Number: *	<input type="text" value="510000309"/>
<input type="button" value="Continue"/>	

Figure 5 : Consumer Account Number Entry

5. User provides the details and clicks on Confirm



The image shows a web form titled "User Registration Form". It is divided into two sections. The first section, "User Registration Form", contains a text input field for "Consumer Account Number" with the value "510000309" and a yellow "Continue" button with a right-pointing arrow. The second section, "User Details", contains several fields: "Name" with the value "Ram Das"; "Pin Code" with a masked value; "Date Of Birth" with three dropdown menus; "Mobile Number" with a "+91" prefix and a masked value; "Email" with a masked value; "Security Question" with a dropdown menu showing "Who is your childhood hero?"; and "Answer" with a masked value. A yellow "Submit" button is at the bottom of the form. Below the form, a note states "Fields marked with an asterisk (*) are mandatory."

Figure 6 : User Details Entry

6. A message is displayed that the user credentials have been sent to the given e-mail address.

User has been registered successfully and password sent to your registered e-mail id.

Figure 7 : User Creation

7. User checks his/her e-mail to get credentials (username/password)

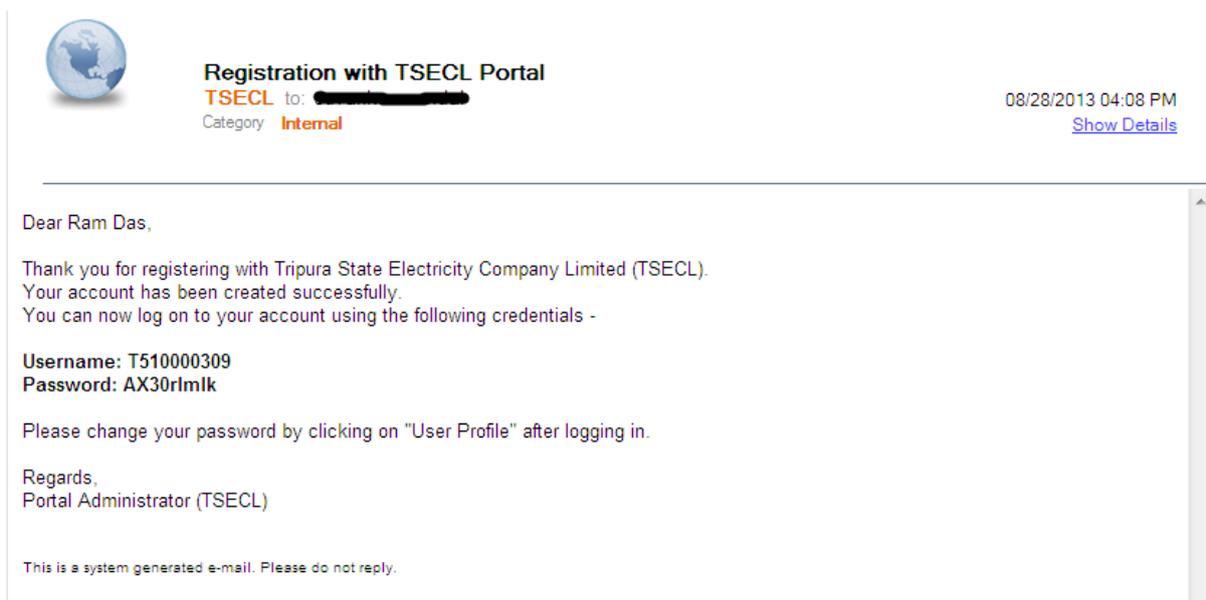


Figure 8: Registration Confirmation Mail

3 Online Payment Screen Flow

After successful registration, consumers can logon on to TSECL Web Self Service Portal and pay their bills online.

1. User provides his/her username and password and clicks on Log in.



Figure 9: Logon Page

2. User is logged on to Web Self Service Portal Home Page.



Figure 10: Consumer Home Page

3. User clicks on Online Payment

Welcome

[Log off](#)

Tripura State Electricity Corporation Ltd.

My Account | Complaint Management

Home | View Bill | **Online Payment** | Consumption History | Update Profile | Payment History

Online Bill Payment

Consumer Account Number : 510000078

Select	Invoice Number	Bill Due Date	Bill Amount(Before Due date)
<input type="checkbox"/>	619	10/3/2013	2,630

Charges (to be paid by consumer)

- Credit/Debit Card: 1.4% of the transaction value (subjected to Rs.20 per transaction)
- Net Banking: Rs 10 per transaction

* service tax at applicable rates will be charged on all fees mentioned above

Figure 11: Pay Bill Page

- User selects the bills to be paid and click on Make Payment. Pop-up window needs to be allowed while making online payment

Online Bill Payment

Consumer Account Number : 510000078

Select	Invoice Number	Bill Due Date	Bill Amount(Before Due date)
<input checked="" type="checkbox"/>	619	10/3/2013	2,630

Figure 12: Bill Selection for Payment

BillDesk
All your payments. Single location.

MERCHANT NAME: Tripura State Electricity Corporation Limited
TRANSACTION AMOUNT: Rs. 2630.00

Payment Methods: Credit Cards | Internet Banking | Debit Cards | Wallet/ Cash Cards

Please enter your credit card details and click on Make Payment below.

Card Type: Please select the type of card. Selected: == Credit Cards==

Buttons: Cancel, Make Payment

Footer: Terms & Conditions | Privacy | © 2013 IndiaIdeas.com Ltd. | Verified by VISA MasterCard SecureCode | AMERICAN EXPRESS SafeKey | PCI Compliant Control Case Click to Validate | Norton SECURED powered by VeriSign

Figure 13: Billdesk Payment Gateway

5. User provides banking information in respected bank site and confirms payment.
6. For successful payment, user is shown payment confirmation page.

Online Bill Payment Details	
Transaction ID :	[REDACTED]
Transaction Status:	Success
Transaction Date:	[REDACTED]
Payment Gateway:	[REDACTED]
Consumer's S/D:	[REDACTED]
Consumer A/c No:	[REDACTED]
Name:	[REDACTED]
Invoice No:	[REDACTED]
Amount Received:	[REDACTED]
ViewReceipt	

Figure 14: Payment Confirmation

7. User clicks on View Receipt. Transaction receipt (PDF format) will be shown to the user



Transaction Receipt

Tripura State Electricity Corporation Limited

Transaction ID: [REDACTED]

Date: D/T : [REDACTED]

Payment Gateway: [REDACTED]

Consumer's S/D: [REDACTED]

Consumer Id: [REDACTED]

Name: [REDACTED]

Invoice Number: [REDACTED]

Received: Rs. [REDACTED]

* Payment subject to realisation. Payment will be posted to your account within 2 business days. Thank You.

Figure 15: Transaction Receipt