TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)







No. F. 1(51)/G.M.(Tech)/TSECL/2024-25/_29,637-96

Dated: - 26/07/2024

Whereas, recommendation No. 176 of the Business Reforms Action Plan 2024 (BRAP-2024) has recommended the DISCOMs to design and publish an online dashboard in public domain to provide information on quality of electricity service supply division wise in respect of following parameters and updated on real time basis.

- Average hours of steady supply voltage supplied to consumer per week. i.
- Number and Hours of disruptions/power cut per week. ii.
- iii. Reason for power disruptions.

Now therefore, in order to comply with the above recommendations of BRAP 2024, it is hereby notifies for information to all consumers and other stake holders that the details of the above will be available in the Website www.bidyutbandhu.com.

> (Er. Swapan Debbarma) General Manager (Technical) TSECL, Agartala

Copy to:-

- P.S. to the Secretary (Power), Government of Tripura. 1.
- P.S. to the Managing Director, TSECL. 2.
- The Director (Technical), TSECL, Corporate office, Agartala. 3.
- The Director (Finance), TSECL, Corporate office, Agartala 4.
- The General Manager (Transmission), TPTL, 79-Tilla, Agartala. 5.
- The General Manager (Generation), TPGL, Agartala. 6.
- The General Manager (Technical), TSECL, Agartala. 7.
- The General Manager (Finance), TSECL, Corporate office, Agartala. 8.
- The Additional General Manager, (DP&C), Corporate office/EC-I, Agartala/EC-II, Agartala/EC-9-22. Dharmanagar/EC-Unakoti/EC-Dhalai/EC-Khowai/EC-Sepahijala/EC-Gomati/EC-Belonia/ Transmission Circle, TPTL, 79-Tilla, Agartala/Generation Circle, TPGL, Agartala.
- 21-58. The Deputy General Manager, ED- Amarpur/ED-Udaipur/ED- Sabroom/ ED-Belonia/ED- Shantir Bazar/ED-Sonamura/ ED- Bishalgarh/ED-Jampuijala/ED-I,Banamalipur/ED-II, Bardowali /ED-Capital Complex/ED- Jirania/ED-Mohanpur/ ED-Ranir Bazar/ED- Khowai/ED-Teliamura/ED-Kamalpur/ ED-Ambassa /ED-Manu/ED-Kumarghat/ED-Kailashahar/ED-Kanchanpur/ ED-Panisagar/ED-Dharmanagar/ TD- P.K. Bari, Kumarghat/ TD- Banduar, Udaipur/SLDC, 79-Tilla, Agartala/ Testing & Communication Division/DGM(MMD), Electrical Store Division/DGM(C&T)/ DGM (Corporate & HR)/ DGM (Revenue), Corporate office/DGM(Vigilance-I/II)/DGM (P-I/P-II), Corporate office, Agartala. They are requested to circulate this memorandum among ESDs under their control for compliance.

Sri Dwipjay Bhattacharjee, Manager (IT), Corporate office, Agartala for information and 59. uploading the same in the website.

> General Manager (Technical) TSECL, Agartala