



# Tripura Electricity Corporation Limited Banamalipur, Agartala

No.F.1(20)/G.M.(Tech)/TSECL/2024-25/23,071-111 Dated, Agartala the 14<sup>th</sup> June, 2024

## NOTIFICATION

1. Business Reform Action Plan (BRAP) formulated by Department for Promotion of Industry & Internal Trade (DPIIT), Government of India under the Ease of Doing Business, vide BRAP-2024 SI no. 174 requires to publishing an online Dashboard in public domain for various online services.
2. In order to implement the reform and to make the system more transparent and business friendly and to achieve the reform goal the following format of the Dashboard is mandated to be published online under the link - <https://www.bidyutbandhu.com/dashboard4>.

### Dashboard Format -1

Particulars	Details
Time Limit prescribed as per the Public Service Guarantee Act.	
Total Number of applications received.	
Total Number of applications approved	
Total Number of Service Connection Charge & Security Deposit received against approved application.	
Total Number of Service connection Released.	
Average time taken to obtain Connection.	
Median time taken to obtain Connection.	
Minimum time taken to obtain Connection.	
Maximum time taken to obtain Connection.	
Average fee taken by the Department for completion of entire process of obtaining approval/ certificate.	

### Dashboard Format -2

Sl. No.	Application No.	Application Date	Approval Date	Fee Details	Total Fee charged
				i. A charge... ii. B charge...	(A+B+..)

3. The Dashboard would include details of the following services offered through the TSECL BidyutBandhu Portal and also subsequent services which would be incorporated.
  - a) Quick Pay for Bill, Service Charge & Security deposit related Payment.
  - b) View Electricity Bill of Consumers.
  - c) Energy Tips.

- d) Prepaid Recharge for Recharge Prepaid Electricity Connection.
- e) Register Complaint regarding Electricity Connection.
- f) Track Complaint for Tracking the Registered Complaint.
- g) Track Application for Tracking the Status of New Service Connection.
- h) New Connection for Applying New Electricity Connection.
- i) BidyutBandhu User Manual.
- j) SD Calculator is used for Security Deposit Calculation.
- k) Dashboard displays New Service Connection related Data
- l) Downloads

  
(Er. Swapan Debbarma)

General Manager (Technical)

Tripura State Electricity Corporation Limited

Copy to:-

1. P.S to The Managing Director, TSECL, Agartala.
2. The Director (Technical), TSECL, Corporate Office, Agartala.
3. The Director (Finance), TSECL, Corporate Office, Agartala.
4. The General Manager (Finance), TSECL, Corporate Office, Agartala.
5. The AGM (DPnC), TSECL, Corporate Office, Agartala.
- 6-14. The Addl. General Manager, EC-I, Agartala / EC-II, Agartala / EC-Sepahijala / EC-Gomati, Udaipur / EC-Belonia / EC-Khowai / EC-Unokoti, Kumarghat / EC-Dharmanagar, North / EC-Dhalai, Ambassa.
- 15-16. The DGM (Corporate & HR) / Commercial & Tariff, Corporate Office, Agartala.
- 17-40. The DGM, ED-I & II, Agt. / Capital Complex / Jirania / Mohanpur / Ranirbazar / Khowai / Teliamura / Kamalpur / Ambassa / Manu / Kumarghat / Kailashahar / Panisagar / Dharmanagar / Kanchanpur / Belonia / Santirbazar / Sabroom / Amarpur / Udaipur / Sonamura / Bishalgarh / Jampaijala.
41. The Manager (IT), TSECL, Corporate Office, Agartala.

  
General Manager (Technical)

Tripura State Electricity Corporation Limited